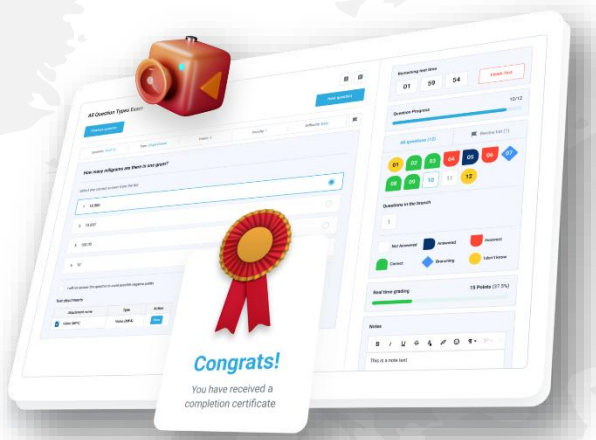

youtestme

GetCertified

Knowledge Examination Platform

ABOUT US
WHO WE ARE

Fast-growing
& modern
IT company

30
years of tradition

Innovative solutions for
knowledge testing
and **evaluation**

YouTestMe is a Canadian company with headquarters in Toronto aiming to revolutionize the field of knowledge-testing with software for end-to-end secure online examination. It is an operational name of Malloc Inc. – a company with 30 years of experience building and customizing enterprise systems for various Fortune 500 companies.

"YouTestMe brings the inevitable future of education - the sooner you get on board, the better"

Danilo Sretenovic, COO

30

years of experience and we keep improving

Our team specializes in software development and delivering secure, complete IT solutions. We continuously develop our platform's capabilities by following and creating new trends in the e-learning industry and always providing systematic yet simple.

OUR PRODUCTS

GetCertified | **Online Testing Center** | YouTestMe Challenge | Classroom 2020 | Canadian Citizenship Mobile

Introducing The Most Complete **Online Testing Center**

Secure. Online. Remote.

YouTestMe online testing center is a one-stop solution where you can outsource every step of your examination process for a one-time fee, without the need to rent or buy the software.

Learn more

GET A SEAMLESS TESTING EXPERIENCE WITH ZERO INVOLVEMENT

youtestme
Testing Center

We transfer, preserve and strengthen the integrity of traditional examinations in testing centers to the comfort of your home.

GetCertified | Online Testing Center | YouTestMe Challenge | Classroom 2020 | Canadian Citizenship Mobile

YouTestMe solutions are trusted by

Government, Military & Public Sector

Corporate Sector

Education Sector

Our technology, delivery method, and security procedures set us apart. Transferring from paper-based solutions to online, **you can benefit** regardless of your industry.

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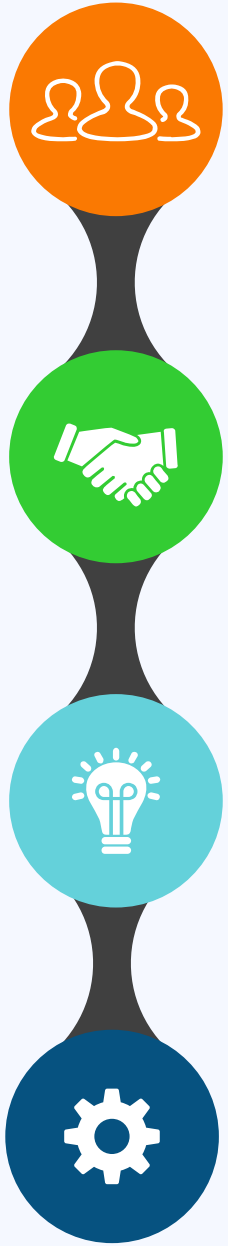
All-in-One Solution for

Government, Military & Public Sector

YouTestMe is a personalized, highly scalable, and reliable software with a distributed database configuration that can meet any government's needs.

It represents a solution for compliance **training and testing** of employees.

The examination process is **highly secured** to ensure the integrity of **government certifications**.



Unlimited number of active users

Compliant with U.S. government standards

Able to **adjust to any scenario**

Work behind a government firewall

youtestme

Trusted by two U.S. Government Agencies

If you are seeking solutions for

Corporate Sector

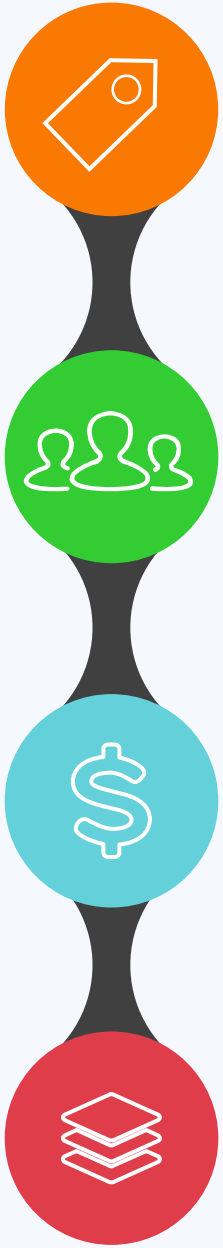
YouTestMe, superior IT solutions, ensures you more effective HR by organizing **training courses with engaging content** for onboarding and employee certification.

We provide you seamless data syncing with the existing enterprise environment and opportunity for full branding through white labeling.

Trusted by

Lufthansa

AMERICAN RETIREMENT ASSOCIATION



Full branding
through white labeling

Effective HR

The possibility to
sell exams worldwide

Seamless data syncing

youtestme

If you are seeking solutions for

Education Sector

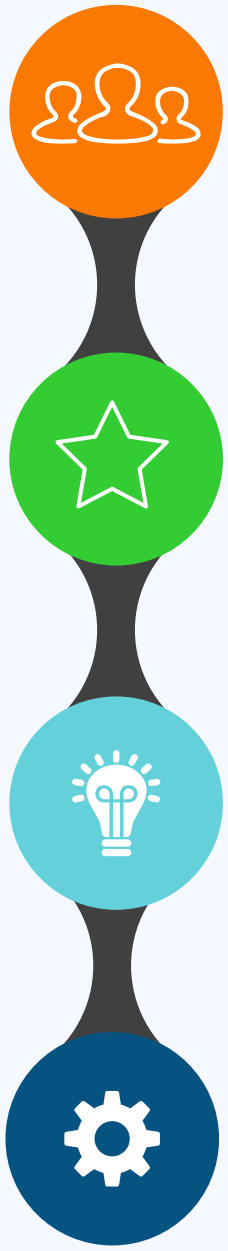
Paper-based solutions are costly and environmentally non-friendly. YouTestMe has developed a superior IT solution designed to meet the needs of educational institutions.

Organize **training and testing** for students more effectively and in a **highly secured** process by using **automated or live proctoring**.

Trusted by

L'INSTITUT IFSE INSTITUTE

JA Europe
A Member of JA Worldwide®



Unlimited number of active users

Engaging **training courses**

Learning through testing

Able to **adjust to any scenario**

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CITY OF SURREY
the future lives here.
CALGARY POLICE SERVICE
DEFENSE INTELLIGENCE AGENCY
UNITED STATES OF AMERICA
DEPARTMENT OF JUSTICE
FEDERAL BUREAU OF INVESTIGATION
FIDELITY
BRAVERY
INTEGRITY
CRA Charles River Associates
BRAIN INJURY ASSOCIATION OF AMERICA
OREGON.GOV
SAEM
Society for Academic Emergency Medicine
L'INSTITUT
IFSE
INSTITUTE
AMERICAN RETIREMENT ASSOCIATION
COLORADO
Department of Public Health & Environment
CDPHE
IHL CONSULTING
Food Processing Skills Canada
Compétences Transformation Alimentaire Canada
JA Europe
Member of JA Worldwide
COUNCIL FOR CERTIFICATION
CCVA
IN VOLUNTEER ADMINISTRATION
MOBIUS INSTITUTE
Lufthansa
NewDay USA
FKPARTNERS
NAVAN
IACABAI
ITALY ASSOCIATE CHAPTER OF ABAI
Pacific Northwest
NATIONAL LABORATORY
Québec
OACIQ
NorthEast Transportation Training and Certification Program
NETTCP
RTA
CEA
London Health Sciences Centre
GInI
GLOBAL INNOVATION INSTITUTE
STUDYWORKS
Academic and Professional Testing Services
SHINKAN
Setting The Honest Apart
ABFA
AMERICAN BOARD OF FORENSIC ANTHROPOLOGY
Peregrine Semiconductor
ICICT
Instituto de Comunicação e Informação Científica e Tecnológica em Saúde
Covenant TECHNOLOGIES
HORIZONTES
CRBOH
CCAHT

Our mission

We strive to provide the solutions for:

Every problem

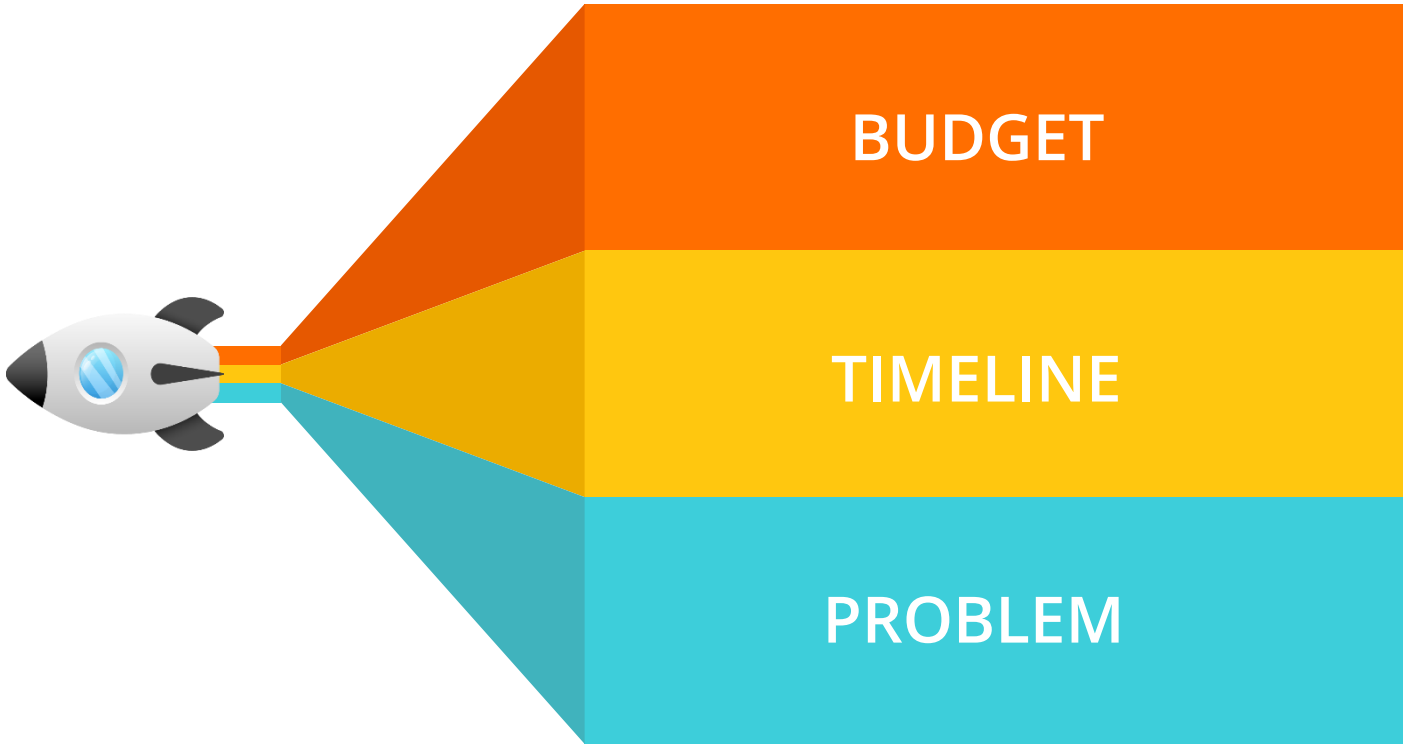
- Customizing the system to fit your business model
- Adding new functionalities and features as needed
- Scaling the system capacity if required

Every budget

- Start with a standard package and upgrade later
- Custom pricing options
- Discounts on low-volume testing

Every timeline

- Get the system up and running where and when you need it
- A streamlined transition from other systems



Share your needs and budget with us and we will tailor the best solution for you!

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Why is GetCertified for Governments?

- Full control with “on-premise” deployment
- Data security
- Data privacy
- Hosting possibilities – anywhere in the World

- Hosted on

GDPR **FedRAMP** compliant servers

- Hosted behind the government firewall
- Application code has passed U.S. government verifications
- Private virtual networks on Microsoft Azure Server

- Hosted on solutions that are certified by

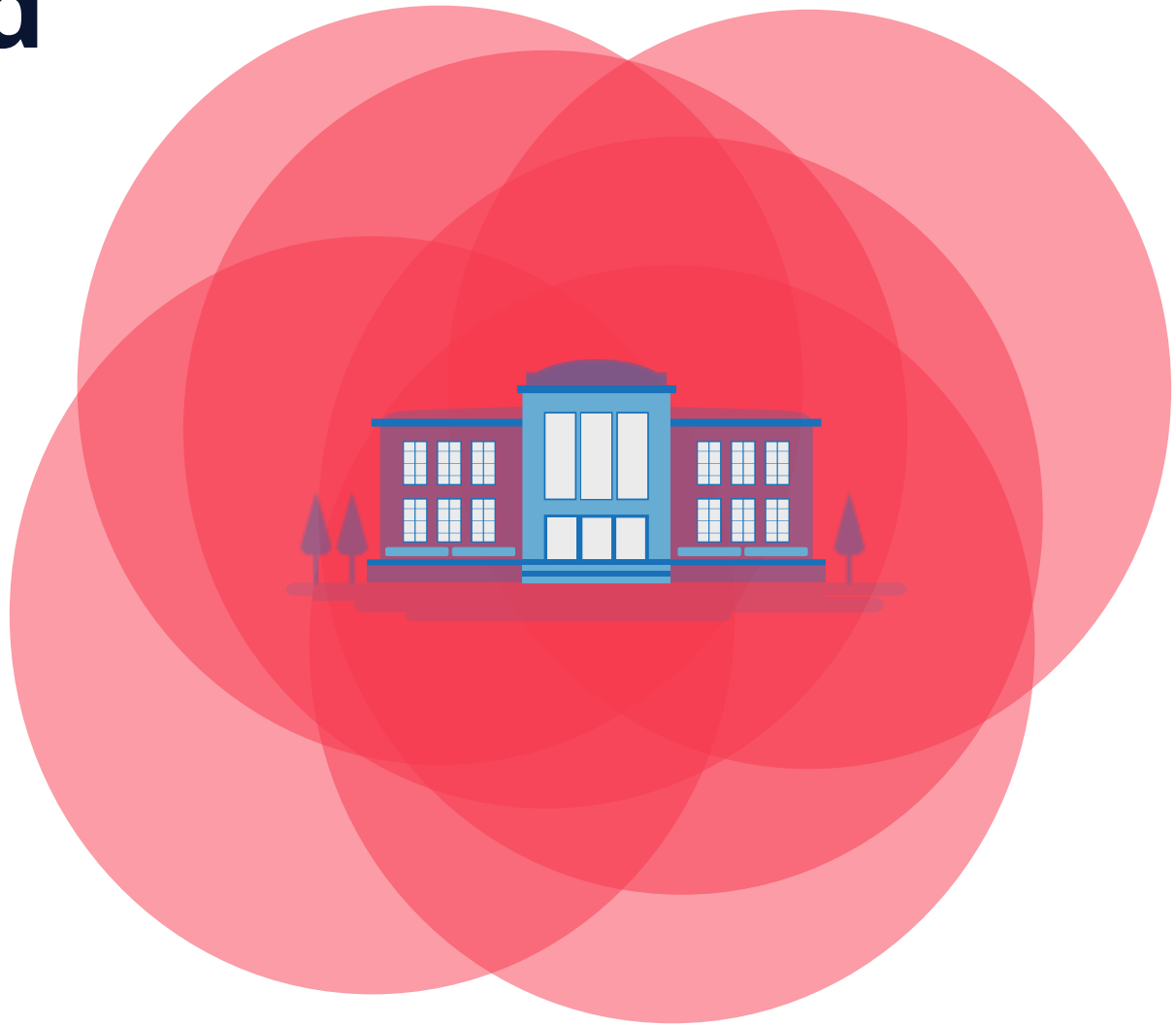
DCI PSS **HIPAA** **SOC I-II type 2**

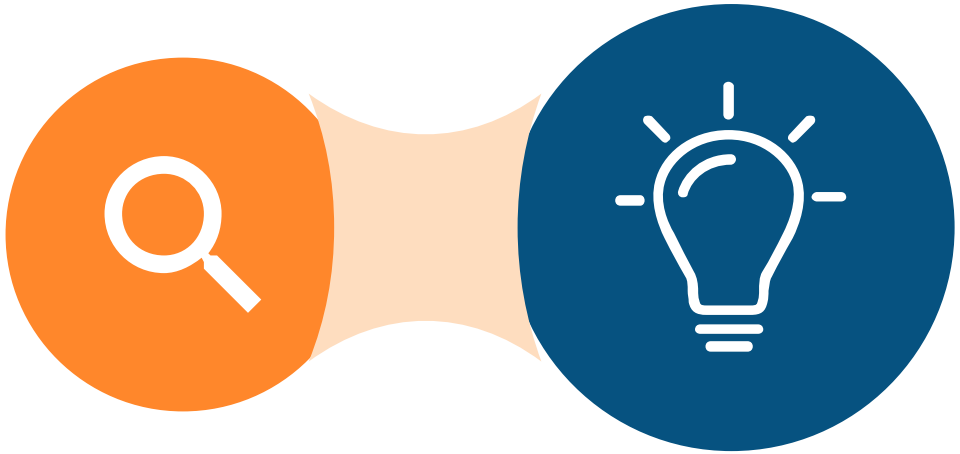
Why is GetCertified for Corporations?

- Coordination with Testing Centers
- Integration with other systems
- Suitable for various business case scenarios
- Hosted on GDRP compliant server

Why is GetCertified for Educational Institutions?

- Student organization in classes and courses
- The option of paper-based tests
- Integration with LMS systems



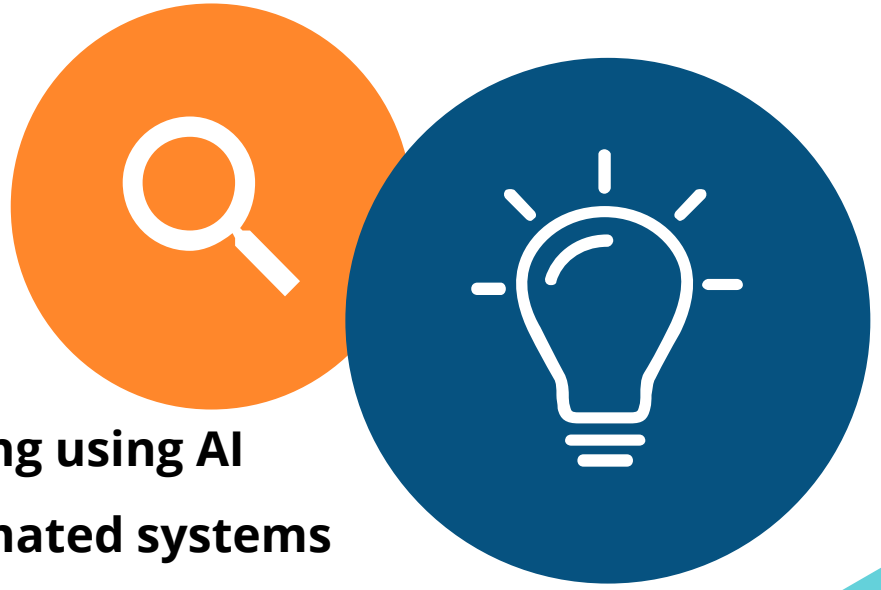


Solving Typical Testing Process Problems

Testing centers	→	Secure remote testing
Traditional classroom setting	→	Remote learning with interactive content
Test integrity	→	Various cheating prevention mechanisms
Test administration	→	Automated activities and simple workflows
Complementing systems	→	Integrations via API, web services, and flat files
Legacy systems	→	Data import, OMR scanners, and customer support

Solving Problems of

Educational Institutions



Academic dishonesty	→	Prevention of cheating using AI
Need for invigilators	→	Supervision by automated systems
Need for physical space	→	Remote testing
Manual processes	→	Automation of administrative processes
Limited exam scheduling	→	Unlimited capacity for simultaneous testing
Limited resources	→	Unlimited and free access to materials
Lack of feedback	→	Automatic feedback delivery
Paper-based tests	→	Remote testing and automated grading of paper tests
Data security and privacy	→	Compliance with privacy laws like GDPR
Cloud-based concerns	→	On-premise deployment behind secure government firewalls

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Solving Typical

HR Process Problems

Selecting Unqualified Candidates	→	Detailed pre-employment assessments
Poorly Prepared Workforce	→	Generate custom training programs
Time-Consuming Interview	→	Automate initial screening processes
No-Shows and Time Consuming Recruiting	→	Asynchronous proctored interviews
Emplyoee Skill Gaps	→	Skill gap analysis to identify training needs and target upskilling
Complementing Existing HR Systems	→	Integrations via API, web services, and flat files

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Architecture

STARTER EDITION

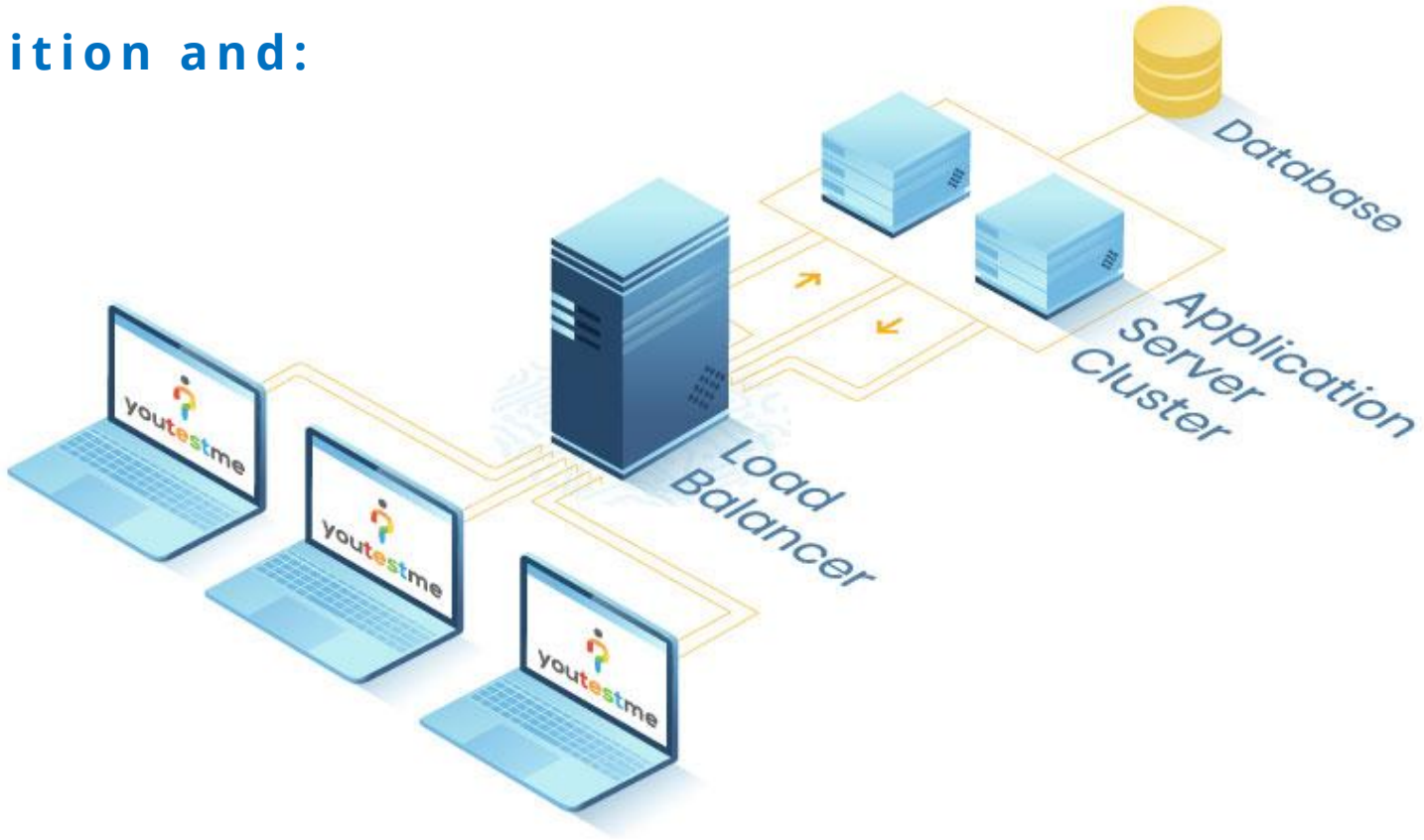
- Test generator
- Advanced user organization
- Grading scale
- E-testing center
- Training courses
- Flexible reporting system
- Best choice for occasional, simple te
  without the need for synchronizatio
  other systems

Architecture

STANDARD EDITION

Everything from Starter Edition and:

- Basic integrations
- White labeling
- Automated data exchange
- E-commerce
- Dedicated support team
- Best choice for organizations that require software that can be easily integrated and customized

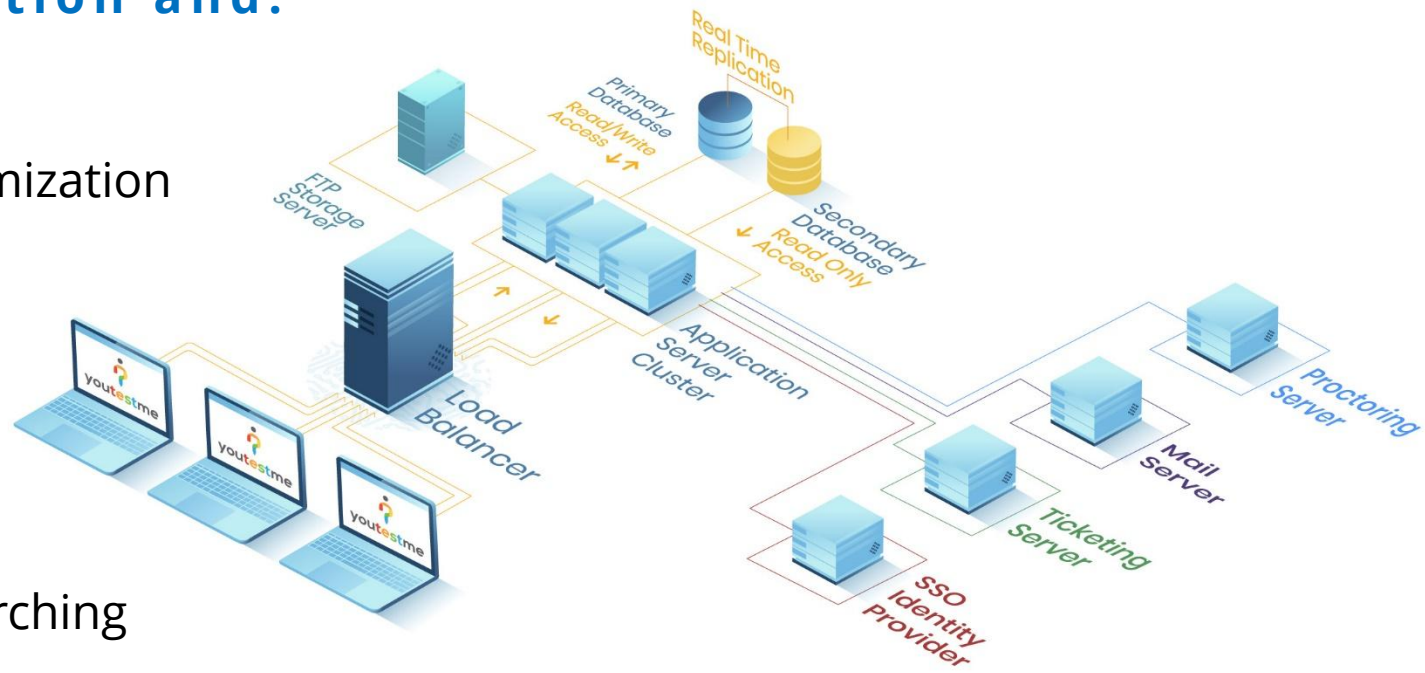


Architecture

ENTERPRISE EDITION

Everything from Standard Edition and:

- Specialized integrations
- Additional development and full customization
- Passed U.S. government verifications
- Scalability
- Redundancy
- Security
- Best choice for large organizations searching for an all-in-one, highly reliable, and secure solution



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Environment Separation

Application Environments

Production

Use your official application to conduct candidates training and examination

UAT

Test any feature, module, or setting before implementing it into the Production environment

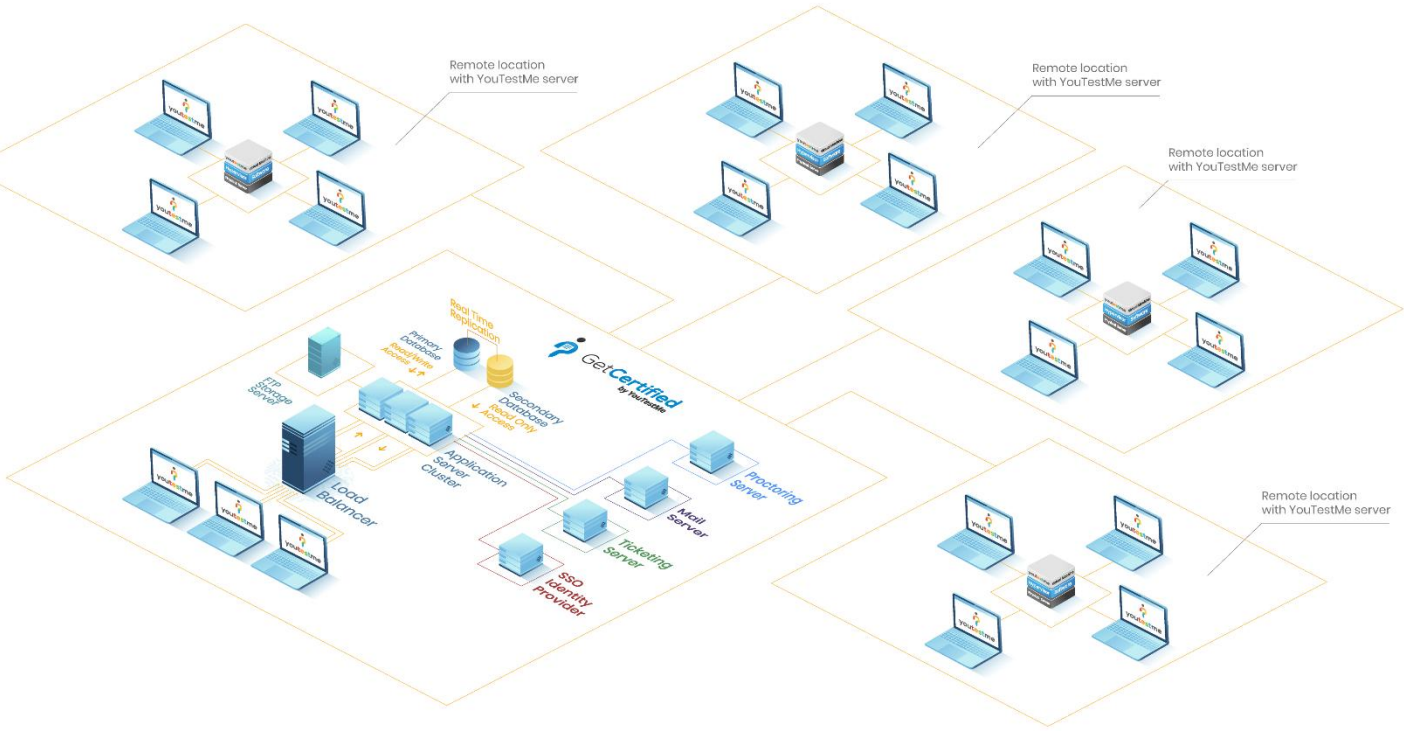
Training

An instance for training, experimenting and exploring the application

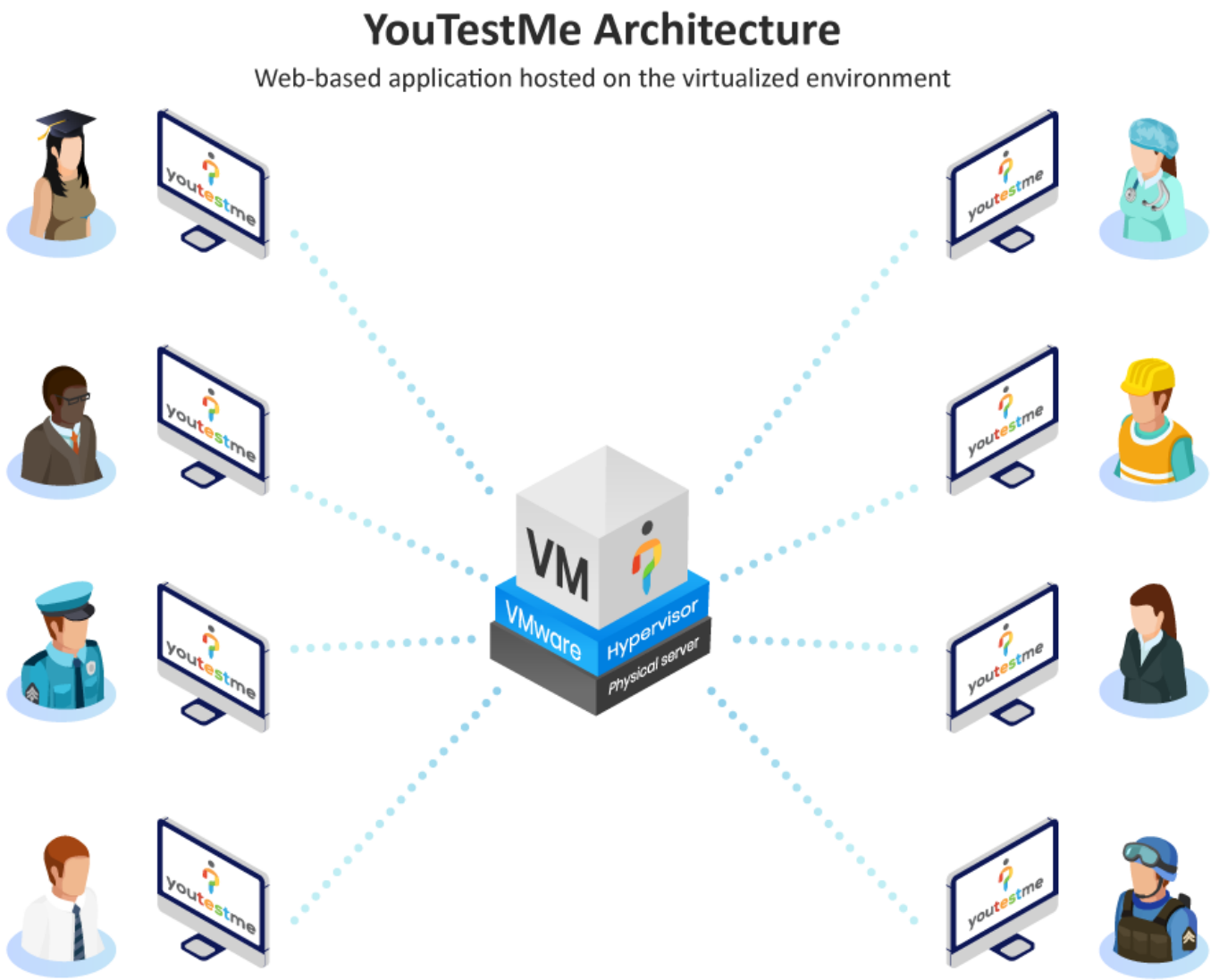
Architecture

Distributed Systems

- Highly scalable distributed systems designed to handle very large loads reliably
- Pre-configured virtual machines
- Minimal effort for administration and maintenance



Architecture

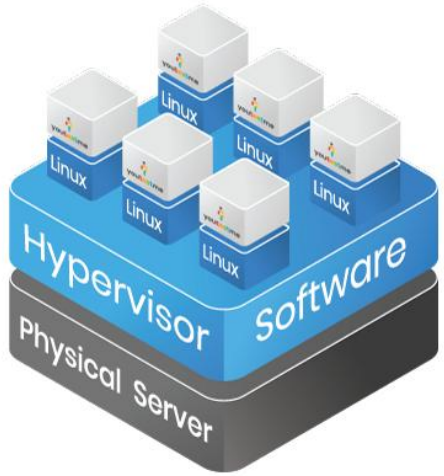


Virtualization

- **Server virtualization** allows different operating systems to run separate applications on one server while still using the same physical resources.

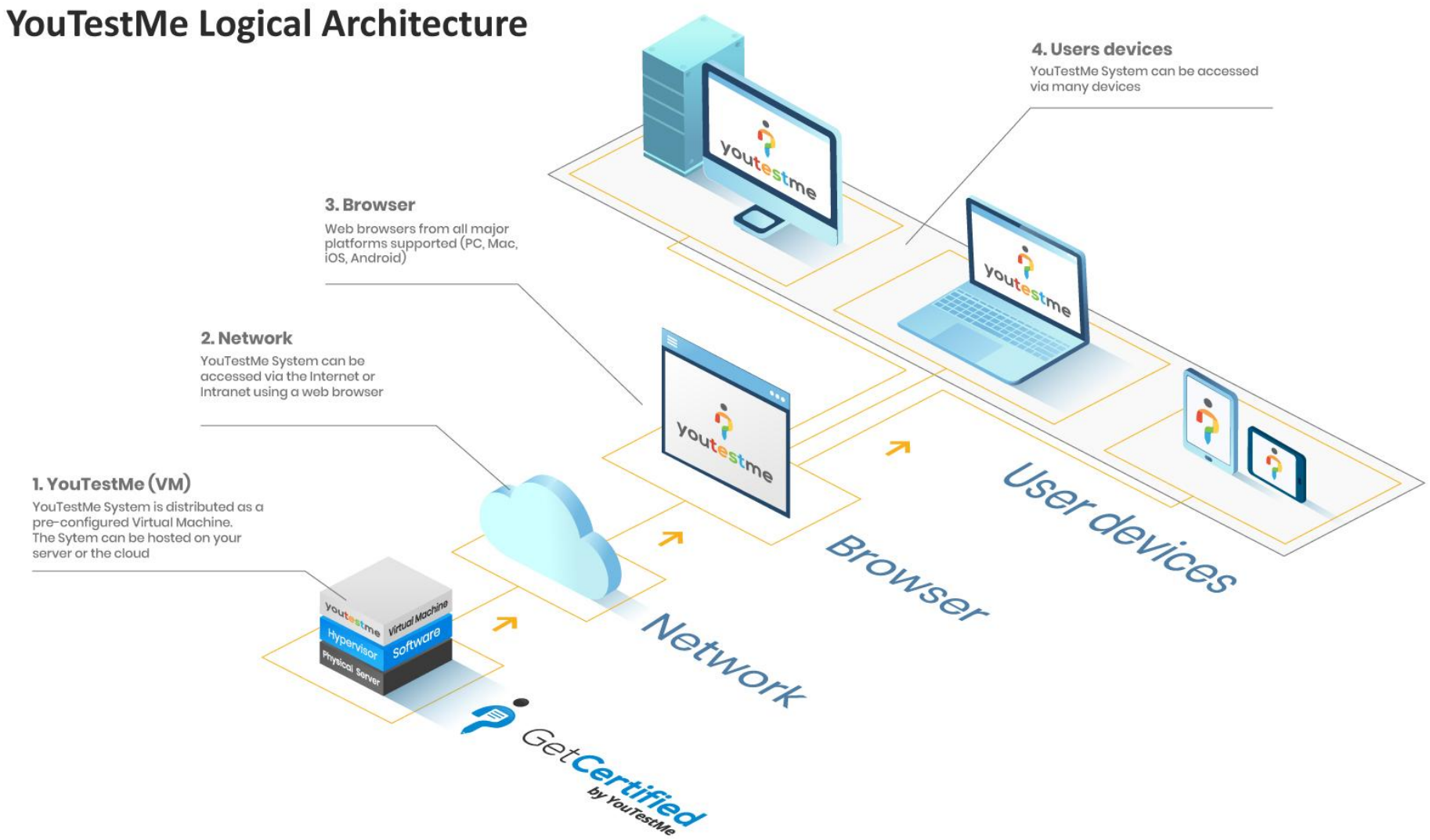
- **Hypervisor**, a virtual machine monitor (VMM), creates and runs virtual machines (VMs). This software allows one host computer to support multiple guest VMs by virtually sharing its resources, such as memory and processing.

YouTestMe Distribution



Virtual Architecture

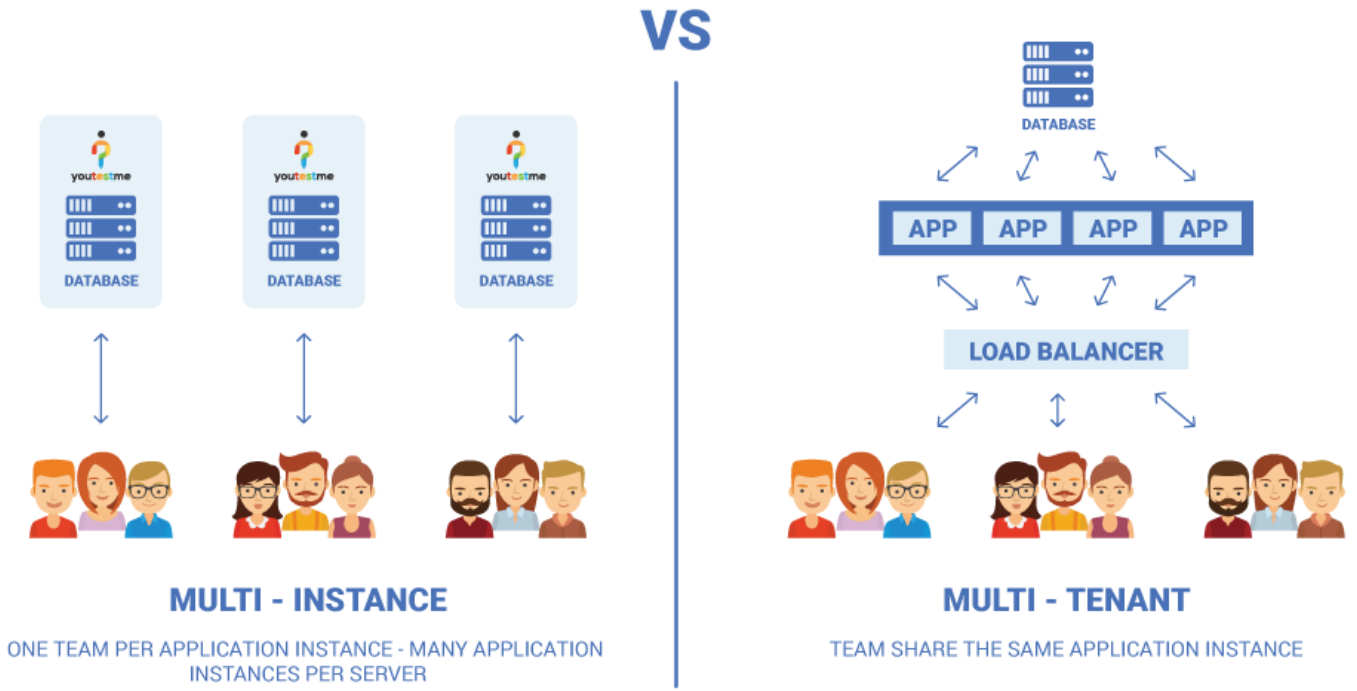
Architecture



Architecture

Multi-Instance Architecture

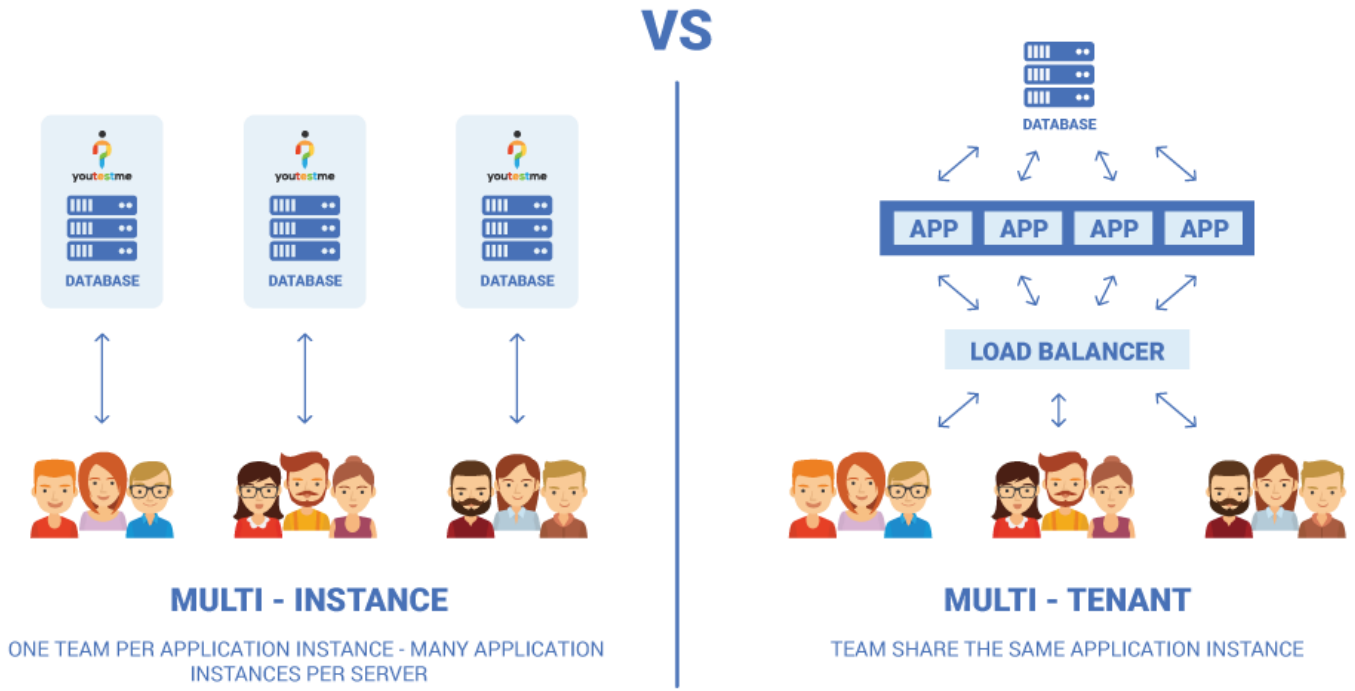
- Data isolation and security: each client has a separate database
- High Scalability: an unlimited capacity
- High Availability: multiple application instances
- Clients' application can be easily migrated to another platform
- Maximum flexibility and control of configuration and customization options



YouTestMe Workspaces

Architecture

- Perfect for large organizations and test vendors
- Allows each department or institution to have its own platform, with specific branding, user roles, and tests
- Based on user roles, one can supervise all departments, manage just one test, and everything in between
- All the benefits of various testing platforms in one software



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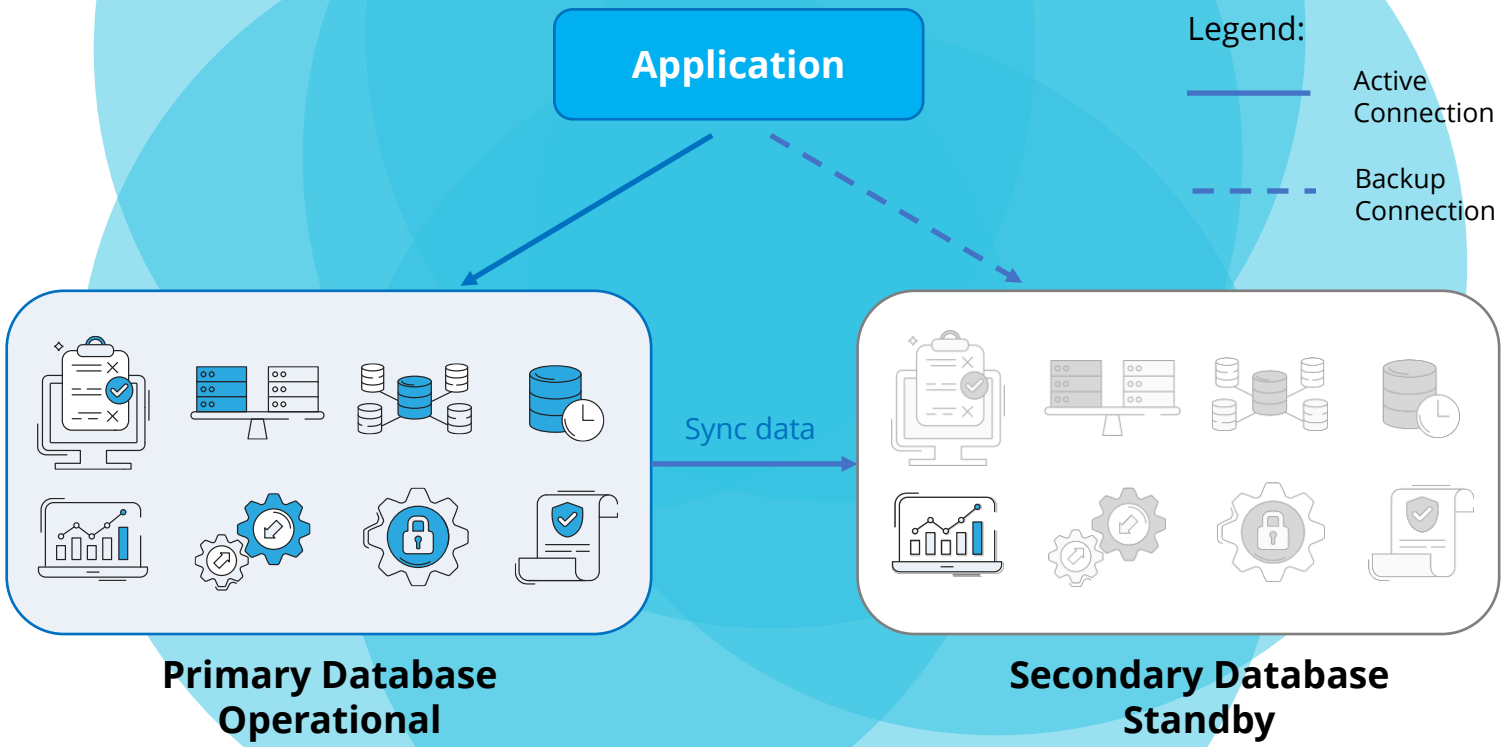
Architecture

Enterprise Edition

Secondary Database



- Uninterrupted testing process
- Data balancing – relieving load on the primary database
- High availability and redundancy
- Daily backups – real-time replication of data
- Reporting processes
- Seamless integration with external systems
- Preserving primary database security and performance
- Secure and direct access to data analysis and system support

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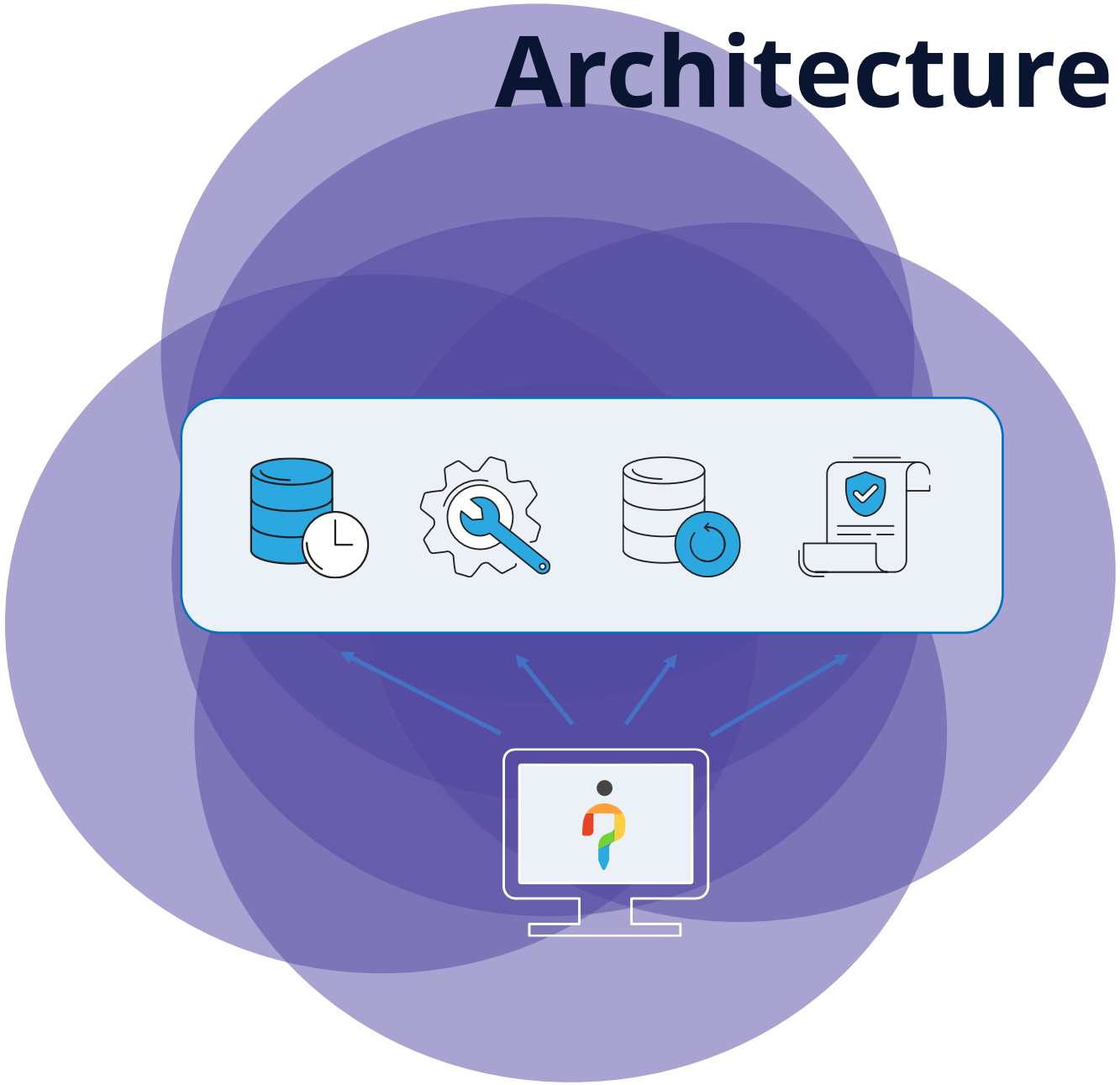
Architecture

Enterprise Edition

Fast Disaster Recovery

- High availability
- Fastest possible system restore in case of disaster recovery
- Maintain business continuity after an unexpected event
- Real-time data replication to backup database



Architecture

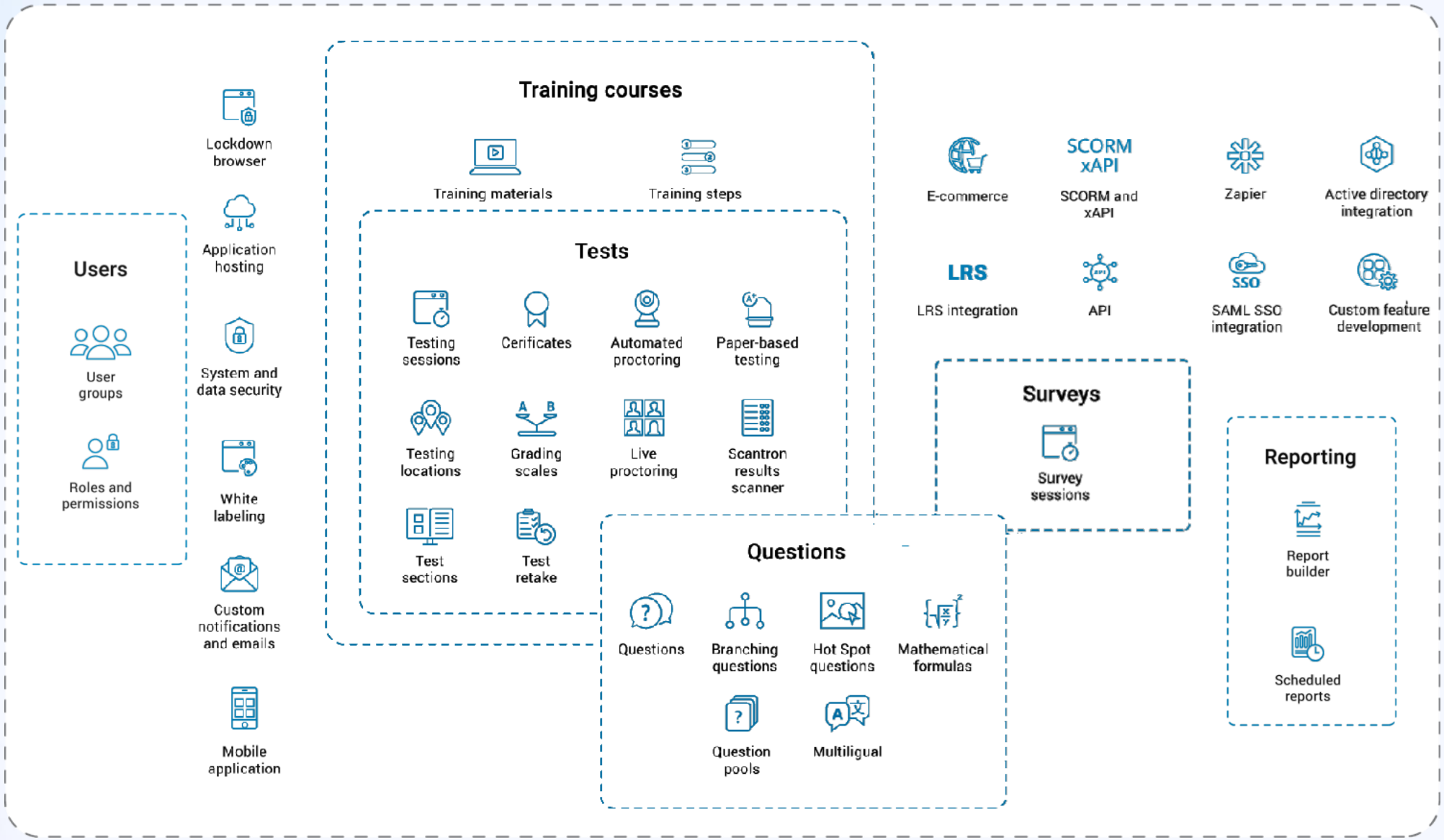
Recovery Time

The time needed for restoring data, infrastructure, and services in case of a disaster scenario

Disaster recovery time for the **Enterprise Edition**

Disaster recovery time for the **Standard Edition**

Modules & Features



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Application

Test Creation and Examination Workflow

Users
Create/upload user accounts
Synchronize users from other applications
Organize users into groups

Questions
Create/upload questions
Organize questions into question pools
Add multimedia

Tests
Create/upload tests with or without sections
Generate test (manually or via test generator)
Add certificates
Use proctoring services with various conference video tools
Add grading scales

Surveys
Create surveys
Add grading scales

Training courses
Create training courses
Add multimedia
Add tests for knowledge checks

Scheduling
Create testing sessions
Assign users and user groups
Enable candidate self-enrolment

Test-taking process
Follow candidates progress
Monitor candidates using live or automated proctoring

Proctoring
Live proctoring
Automated proctoring
Proctoring software alternatives: Cisco Webex Conference tool, Skype and Zoom Meetings

Analyzing
Data collected by system

Reporting
Choose report format
Download, export, or print reports
Transfer data to other applications

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Application

All-in-one Solution

- Training courses
- Tests
- Surveys
- Customizable interface and features
- Integrations with other systems
- Simple data load, conversion, and storing
- Complete onboarding process
- Continuous support
- UAT and training environment
- Services for high stake examination

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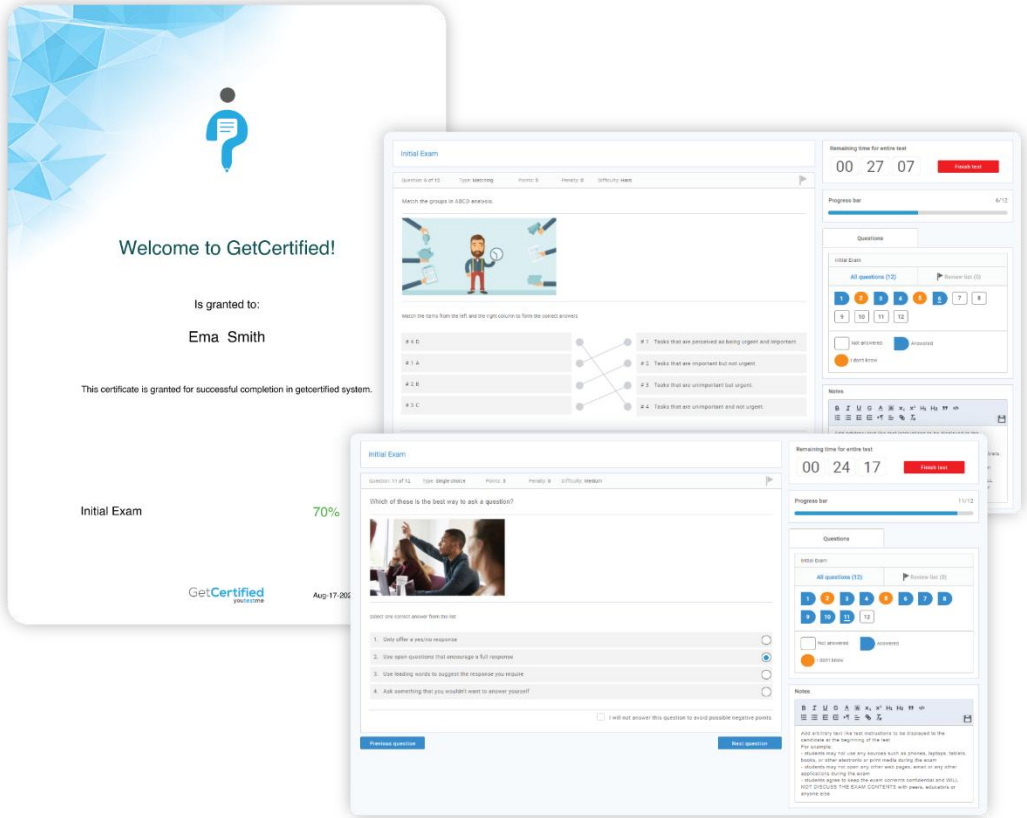
Application

Ease of Use

- Flexible platform easily adaptable to any use case
- Minimum number of steps for achieving the goal
- Frequently used tests and custom reports can be saved as templates for future use
- Visually appealing
- Accessible from any device
- Smooth performance
- Help center and personal assistance always available to users



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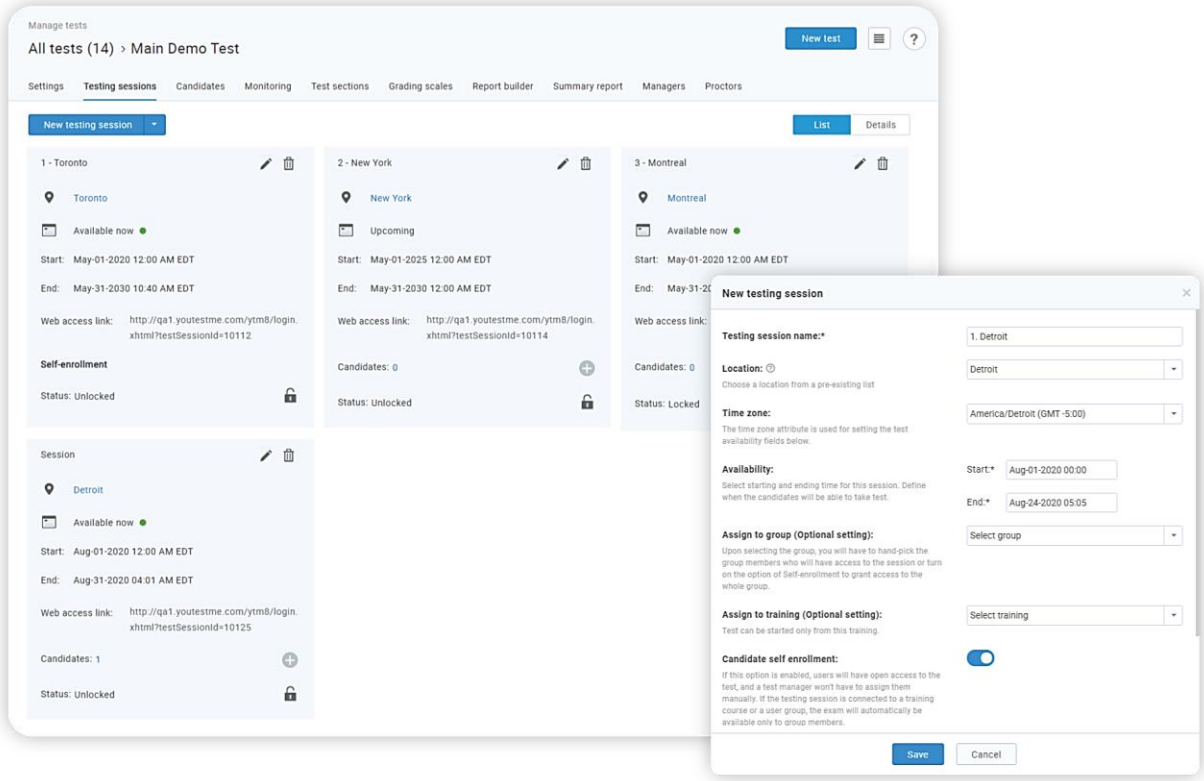
Application

Efficient Examination

- Testing sessions – pause, prohibit, allow, or suspend test attempts
- Testing locations – create tests for different user groups at different places
- Test generator – ultimate creator of unlimited test versions with randomization options
- Question pools/banks
- Question grouping – shared media and text
- Test templates – standardization of exam settings

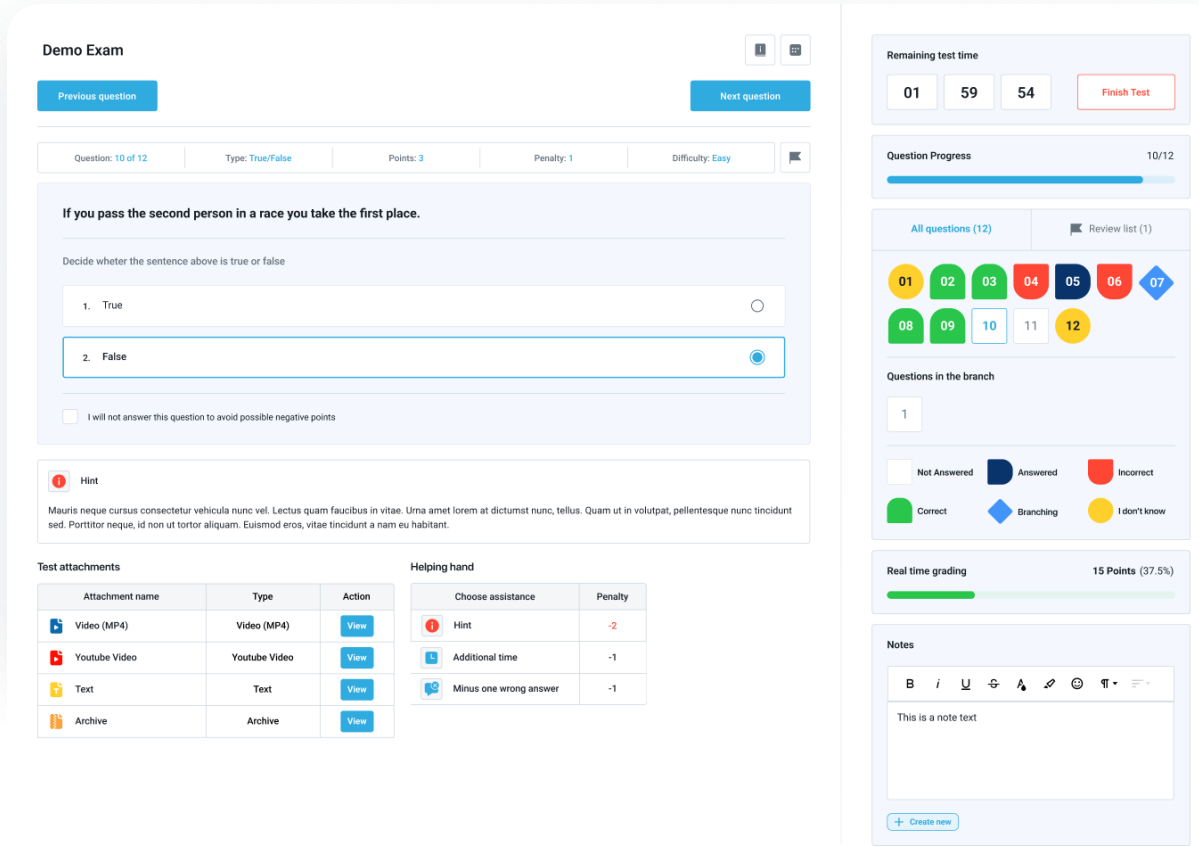


Testing sessions

Application

Test Management

- Add notes and attachments to questions and tests
- Personalized branding for each test with the ability to upload a unique logo
- Enable a scientific calculator for test-taking
- Partially grade questions
- Create question categories
- Grading by custom question properties
- Multiple test and question versions
- Create custom certificate templates



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Advanced

User Roles

- Student
- Guest
- Question pool manager
- Proctor
- Instructor
- Administrator
- CSR
- Institution admin
- Grader
- Content manager
- Analyist

Student

The role is intended for:
- Taking tests
- Attending training courses
- Participating in surveys

Guest

Session-level access to the application. After the session expires or you sign out, your profile will be deleted from the system.

Question pool manager

Intended for creating different types of questions and organizing them within new or existing question pools.

Administrator

Intended for:
- Overseeing the entire system
- Configuring system settings
- Examining reports

CSR

Intended for managing users' profiles and information, managing tests, surveys, and training courses, managing common sessions, and creating accommodations for candidates.

Institution Admin

The role is intended for:
- Managing your user groups
- Assigning students as group members
- Assigning students as test candidates
- Examining the reports related to your user group

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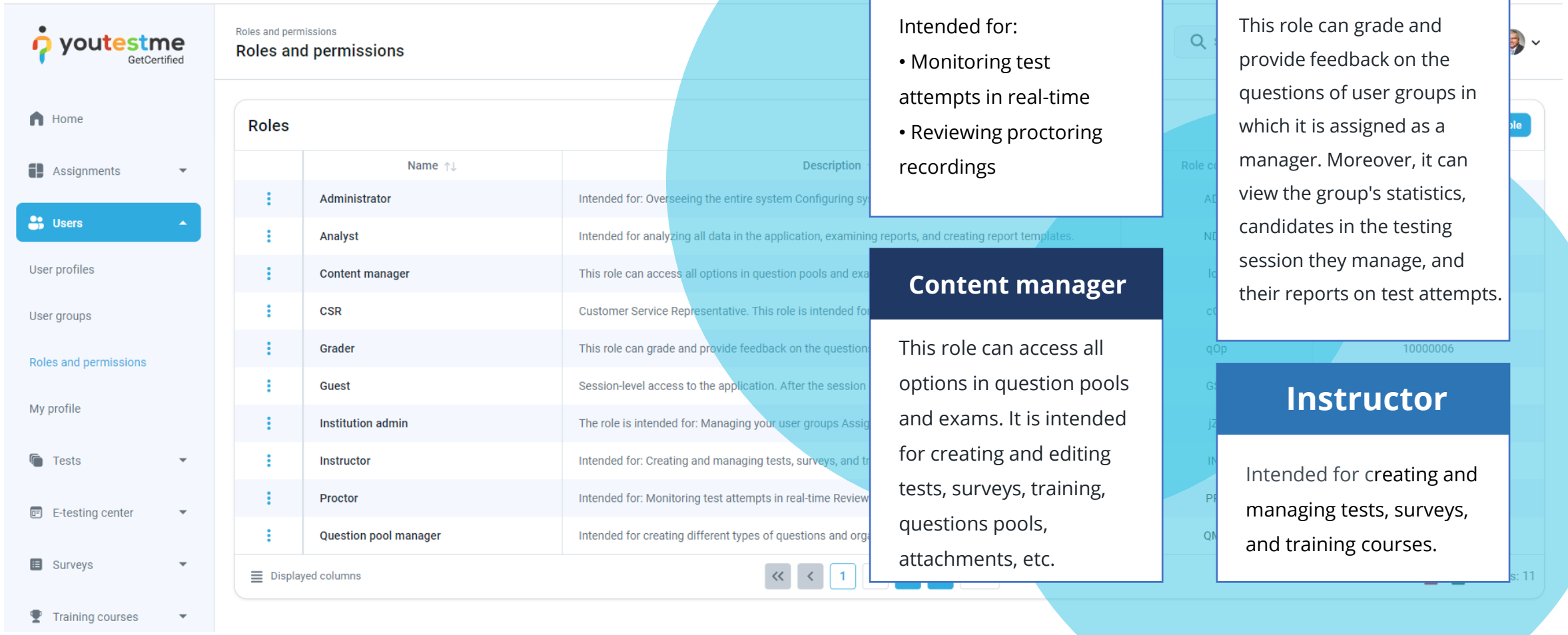
Advanced
User Roles



Proctor

Intended for:

- Monitoring test attempts in real-time
- Reviewing proctoring recordings

Grader

This role can grade and provide feedback on the questions of user groups in which it is assigned as a manager. Moreover, it can view the group's statistics, candidates in the testing session they manage, and their reports on test attempts.

Content manager

This role can access all options in question pools and exams. It is intended for creating and editing tests, surveys, training, questions pools, attachments, etc.

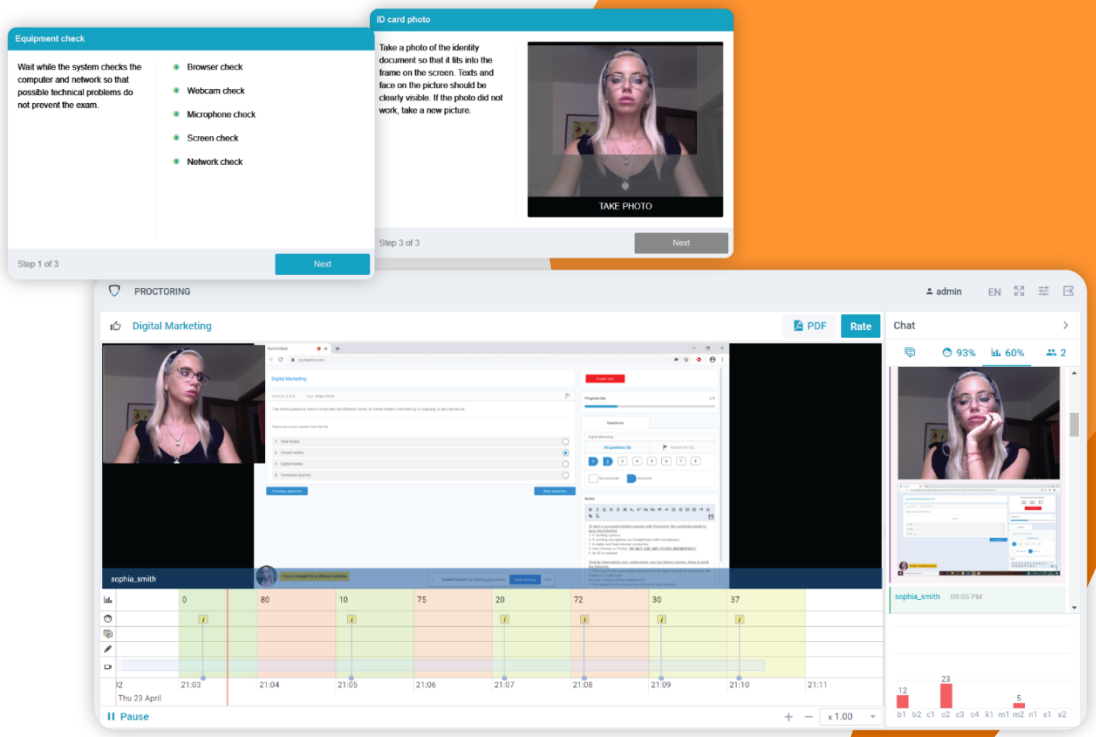
Instructor

Intended for creating and managing tests, surveys, and training courses.

Cheating Prevention Mechanisms

- Browser lockdown – prevents cutting, saving or printing anything from the screen
- Live monitoring – detailed preview of the candidates' test progress and results
- Test, question, and answer generator
- Question and answer randomization
- Branching questions
- Automated and Live Proctoring, or Proctoring using Conference Tools (Webex, Google Meet, Zoom, etc.)
- Record and review
- Automatic lock of the screen in case of a violation
- Request document update after test

Application



Automated Proctoring

Automated and Live Proctoring

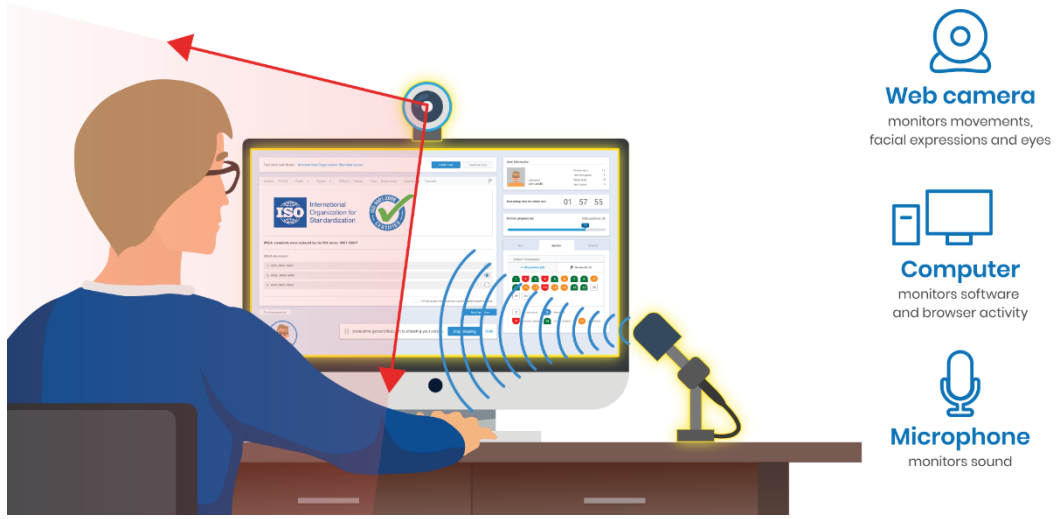
Application

Automated proctoring system:

- Monitors the test attempt using behavioral trackers
- Records the entire process and archives videos
- Generates a credibility report
- Standalone proctoring equipment check

The live proctoring system involves certified proctors who:

- Supervises the exam in real-time
- Rules out cheating behavior personally
- Uses an automated proctoring system as an additional security layer: behavioral trackers, video recording, and reports generating
- Requires candidates to connect an additional mobile camera for the view of 360°



Proctoring Solution

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Live Proctoring using Conference Tools

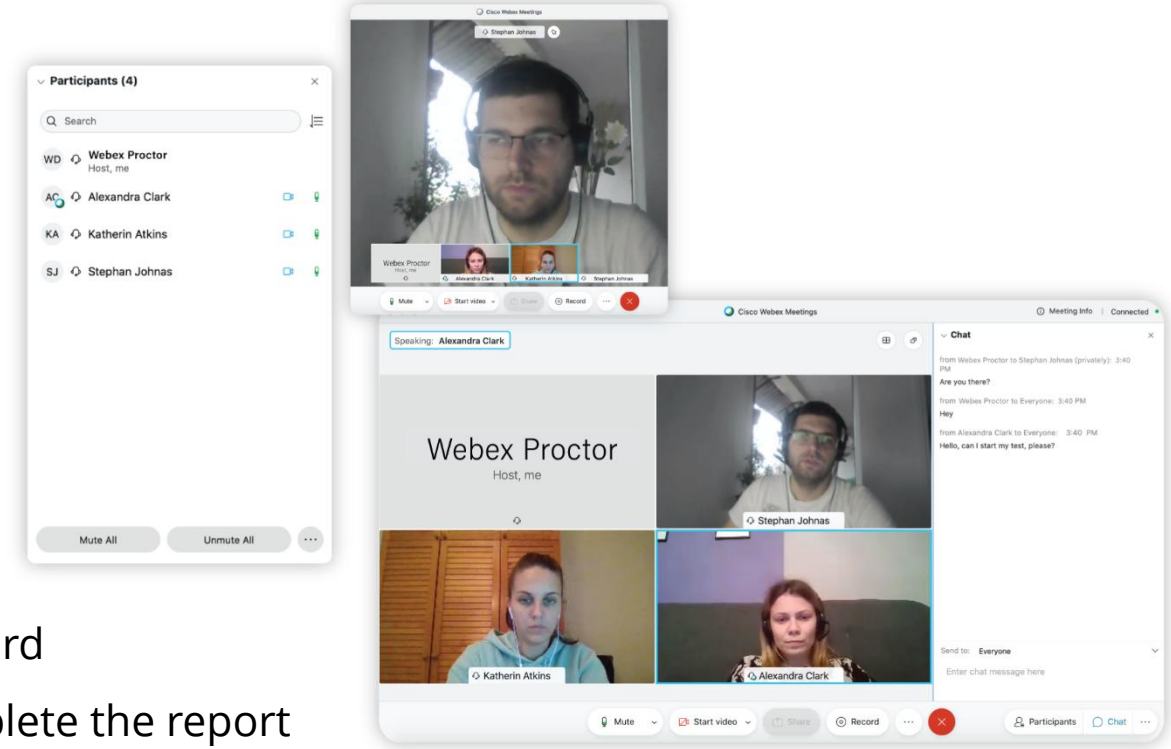
Application

About Cisco Webex:

- Leading enterprise solution for video conferencing
- Industry standard in business collaboration
- A solution free of charge

How to use it with YouTestMe:

- Organize a Webex meeting for your testing session
- Connect with your candidates at the appointed time
- Monitor the test taking and mark suspicious behavior in a predefined Excel sheet
- Record and review the test taking through Webex dashboard
- Upload the results into the YouTestMe application to complete the report



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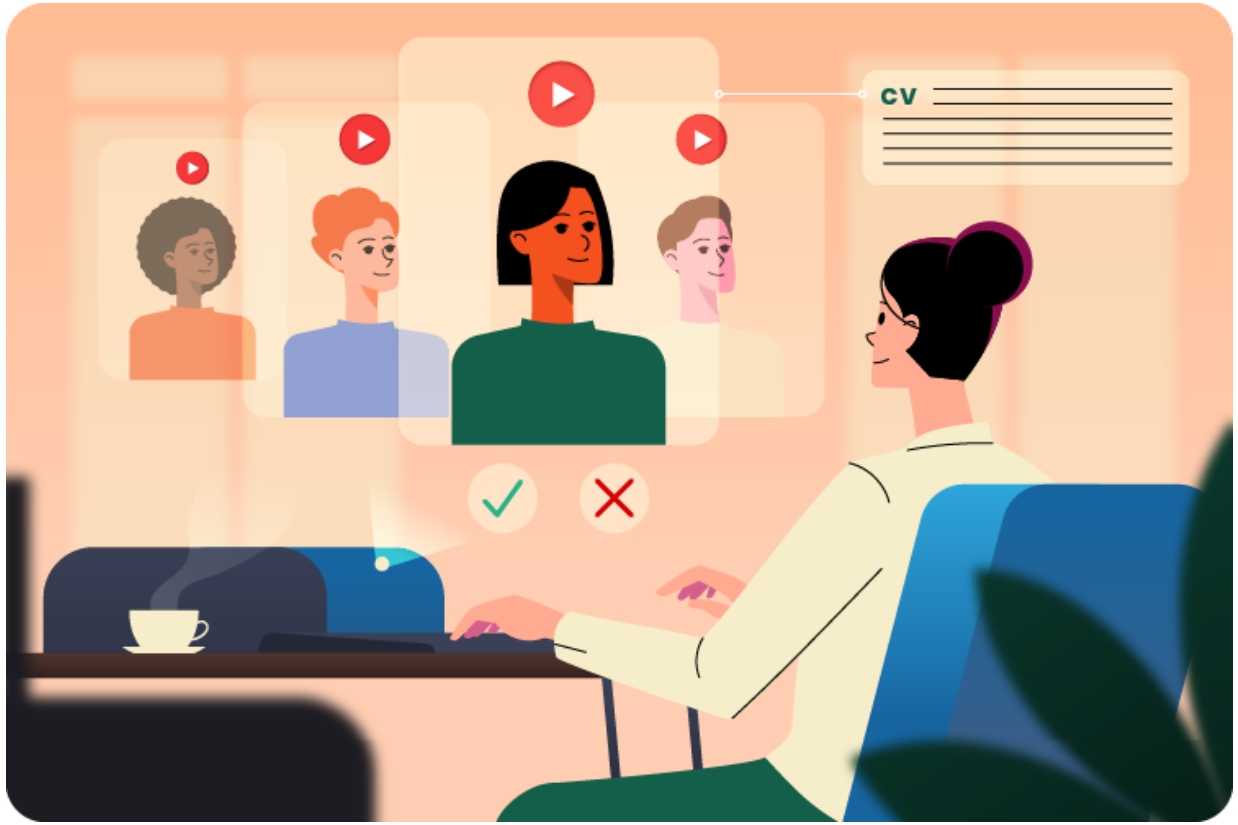
Asynchronus Proctored Interviews

Application

Integrating YouTestMe’s asynchronous proctoring options into your recruitment process ensures integrity in candidate evaluations, especially for remote or high-volume hiring. Candidates can access the interview directly from your website or LinkedIn and respond to pre-set questions aloud while being recorded. This ensures an unbiased assessment process by providing consistent evaluation conditions. This approach allows you to interview multiple candidates simultaneously. It also resolves the common pain points of no-shows and scheduling conflicts, as candidates complete the interview on their own time, while maintaining a secure and fair process for everyone involved.



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Interactive Training Courses

Application

Training courses represents structured educational programs aimed at acquiring specific skills and knowledge. These programs combine teaching materials, interactive elements, and evaluation processes.

- **Step-by-step Training**: Independent progression through the training at your own pace.
- **Interactive Multimedia Content**: Enriched training courses through various formats – video recordings, images, links, PDF files, and more.
- **E-commerce**: The ability to purchase and attend remotely makes the training accessible to a broader audience.

AI-Powered Plagiarism Detection

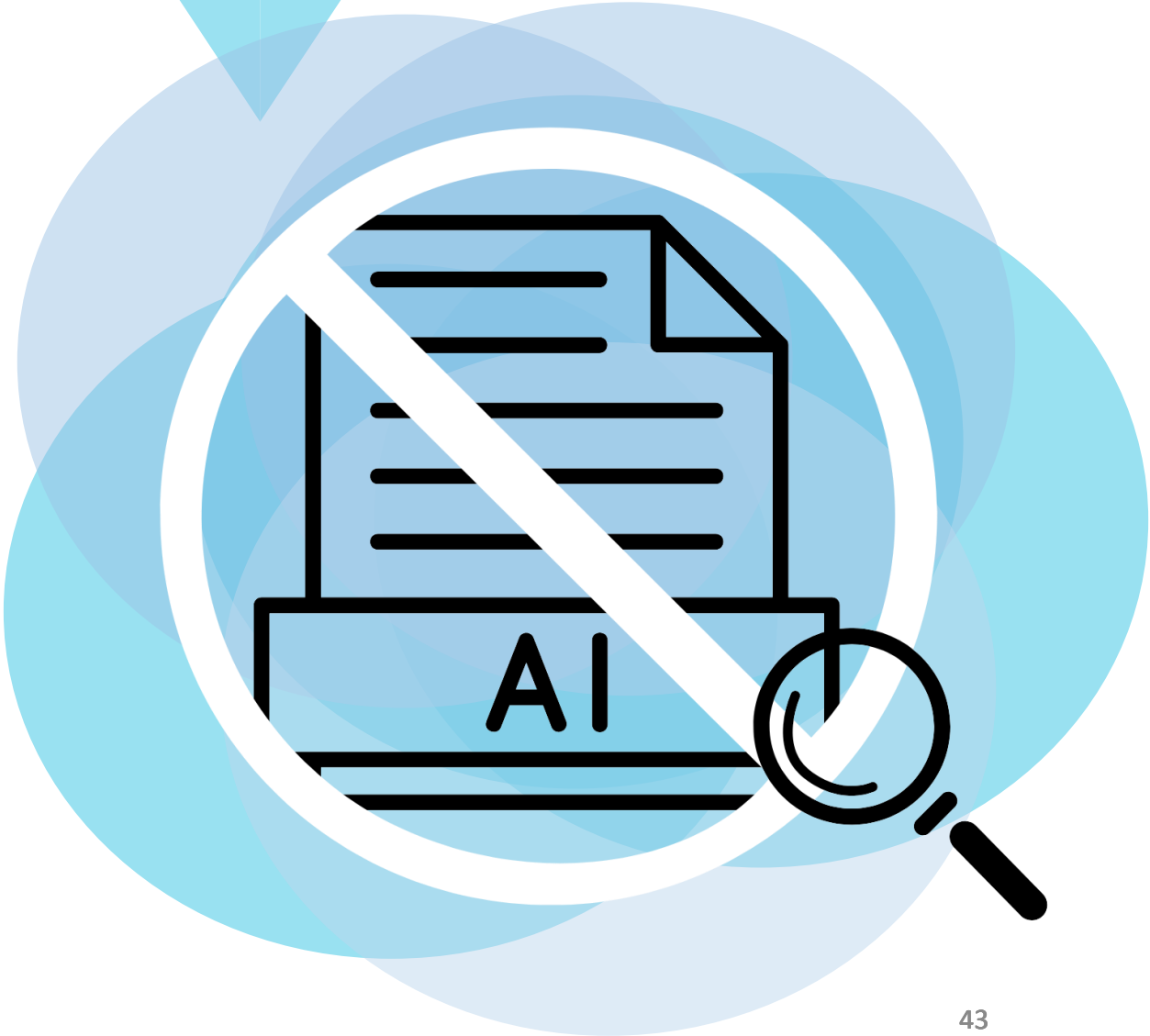
Internet Plagiarism Checker: Instantly detects and identifies online content matches.

Batch Processing: Efficiently processes large volumes of documents.

AI Content Detector: Advanced AI-driven features for deeper analysis:

- Sentence Analysis & Text Highlighting
- Fast Scoring with Versatile Document Input
- Continuous Learning & OCR Functionality
- Clear, Visual Results with High Accuracy and Efficiency

Application



AI Innovations

Application

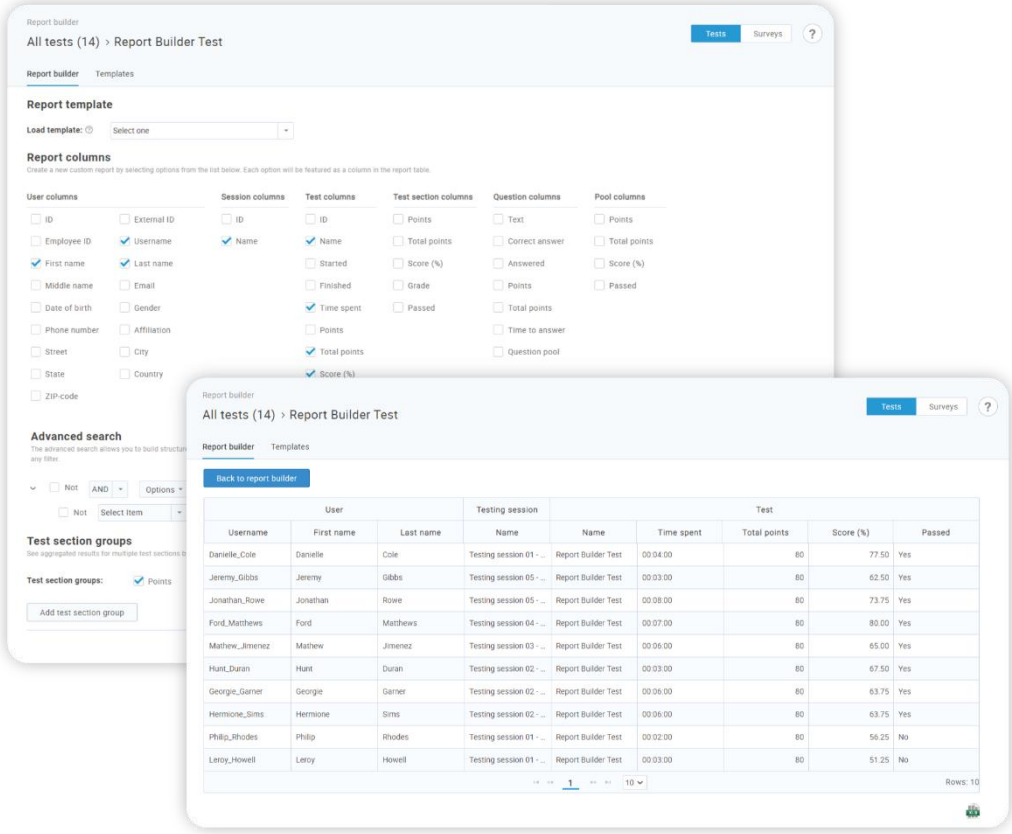
YouTestMe leverages cutting-edge AI innovations to automate and enhance the entire exam process, from test creation to proctoring and grading.

- **AI-Powered Training Course Generation**: Automatically create training courses from uploaded materials, simplifying content preparation.
- **AI-Powered Test Generation**: Automatically create tests from any uploaded materials, streamlining the test preparation process.
- **AI Proctoring**: Secure and scalable proctoring tools that use AI to prevent cheating, ensuring exam integrity.
- **Automated Grading**: Evaluate tests with AI, saving time on grading while ensuring consistent and unbiased results.

Robust Reporting Module

Application

- Designed to provide a feature-rich, user-friendly interface for managing reports
- Over 40 types of predefined reports
- Advanced analytics that includes results processing broken down by user groups or testing locations, test analysis, and item reliability
- Report builder – easily create and customize unique reports
- Scheduled reports – automated solution for delivering reports by email at specified times
- Multiple Graders module enables assigning multiple graders to mark the candidate's attempt
- Most used reports are knowledge deficiency report, test pass rate, achieved certificates, and item reliability analysis.



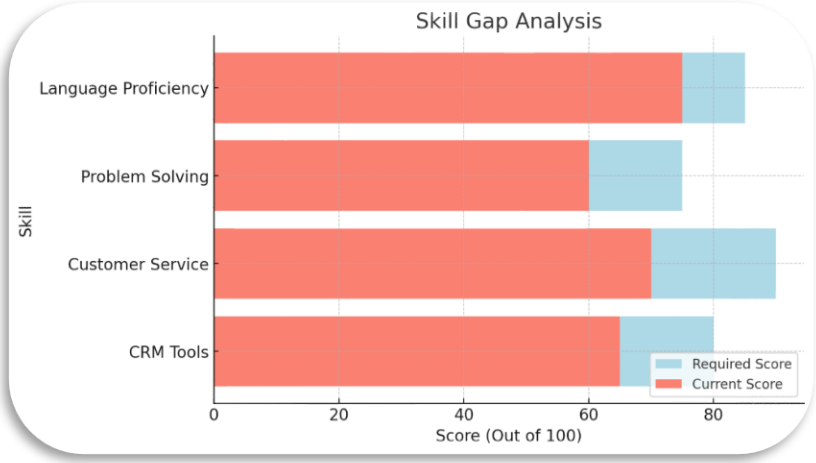
Report builder

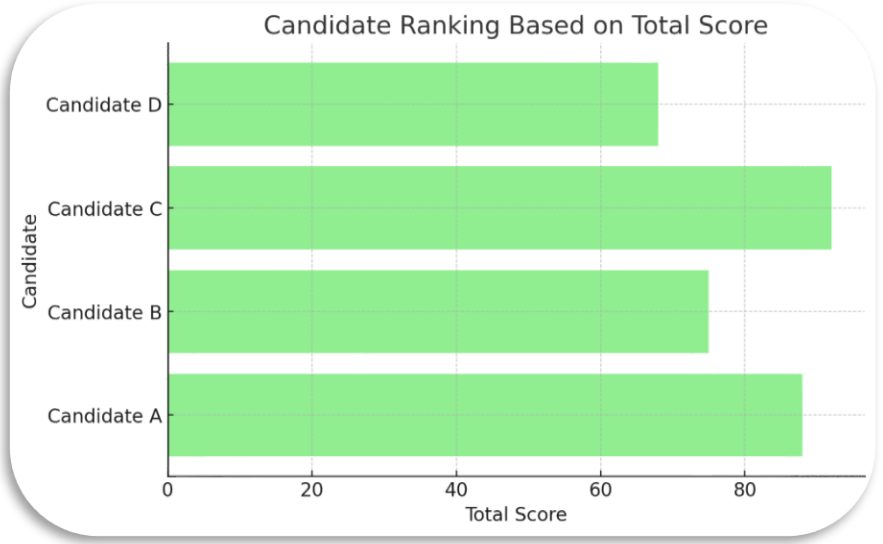
Skill Gap Report

Application

The Skill Gap Report in YouTestMe provides a detailed analysis of candidate or employee performance across specific skill areas.

- **Visualize Gaps:** The report compares the required skill levels with candidates' current performance, highlighting where improvements are needed.
- **Focus Training Efforts**: By identifying key gaps (e.g., CRM Tools, Problem Solving), training can be directed to the areas that will have the most impact.
- **Rank Candidates:** It ranks candidates based on their overall performance, making it easier to choose the best fit for the role.





Application

Integrated Ticketing System

- Organize questions and answers about the application in one place
- Quickly act on any issue your users raised by application users
- Export the list of questions and send it to YouTestMe customer support
- Assign status and priority to every ticket
- Based on Bugzilla software
- The essential feature for institutions with a large number of users

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Unlimited test library

Access our ever-expanding collection of industry-specific test packages and stay up-to-date with the latest trends and developments in your field.

- Avoids repetition of questions
- Improves test accuracy
- Saves time and effort for trainers and educators
- Scalable for different industries
- Enhances learning experience

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Unique features

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Worldwide Data Centers

Our worldwide data centers provide seamless access to our powerful testing software from anywhere in the world.

- ✓ **Conduct unlimited tests from anywhere in the world**
- ✓ **Remote access to a network of servers in different regions**
- ✓ **High availability and reliability for uninterrupted testing**
- ✓ **Scalable testing solutions to cater to unlimited volumes**

Application

System Notifications

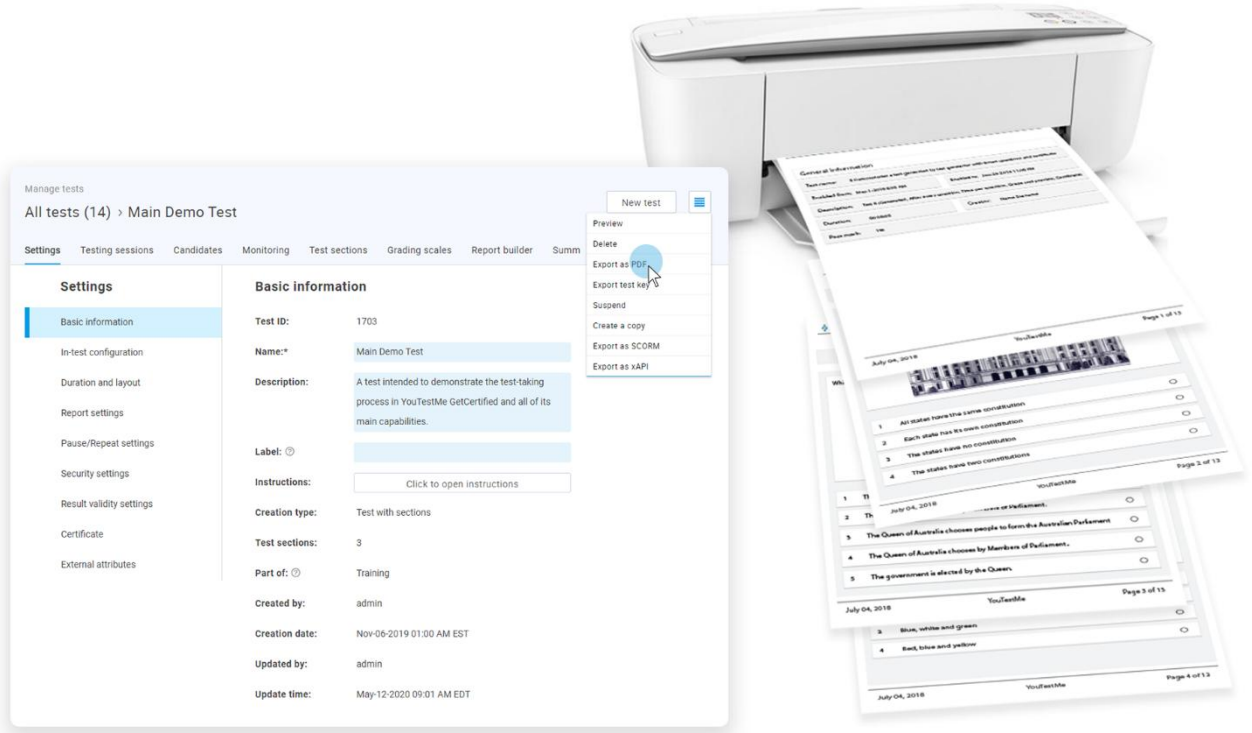
Allow system administrators to identify critical errors by receiving email notifications from the YouTestMe application

- Low disk space
- Application server low on memory
- Application server did not start at system boot
- Database backup failed
- Too many hanging sessions in the database
- Many more

Application

Paper-based Tests

- Seamless transition
- Exported tests with bubble sheets
- Importing test results using an OMR scanner
- Supported major standards – Scantron, QTI



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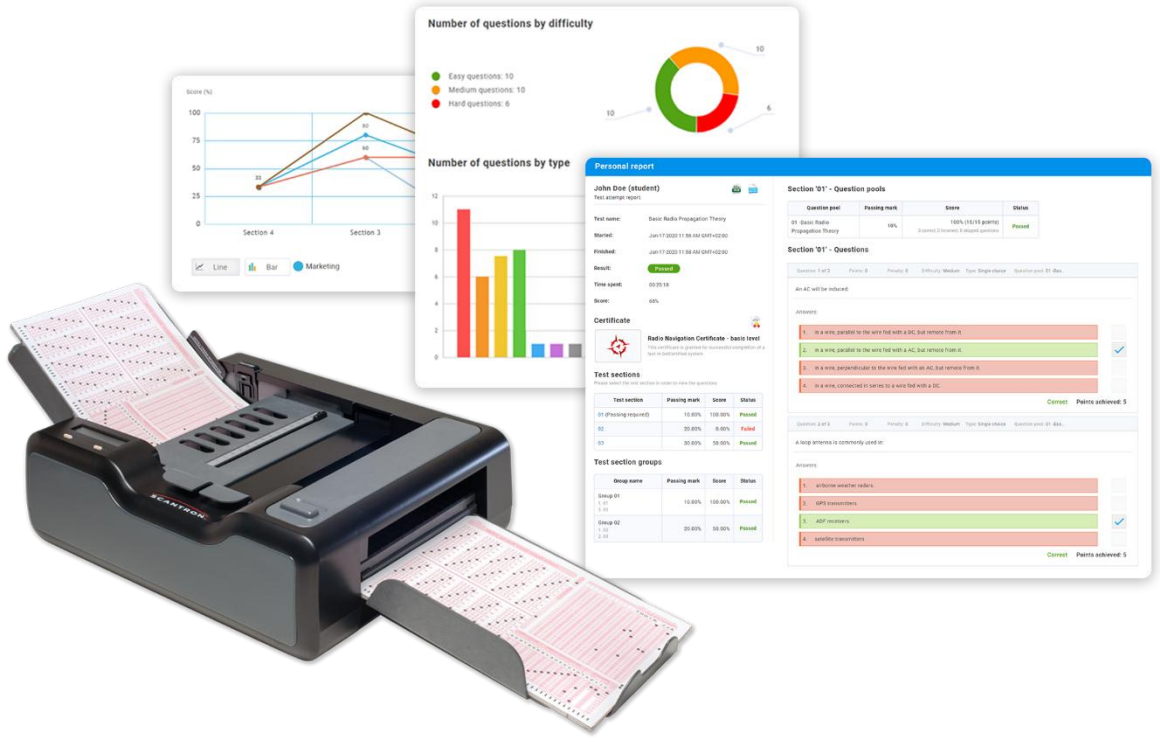
Scantron- Automatic Import of Paper-based Test Results

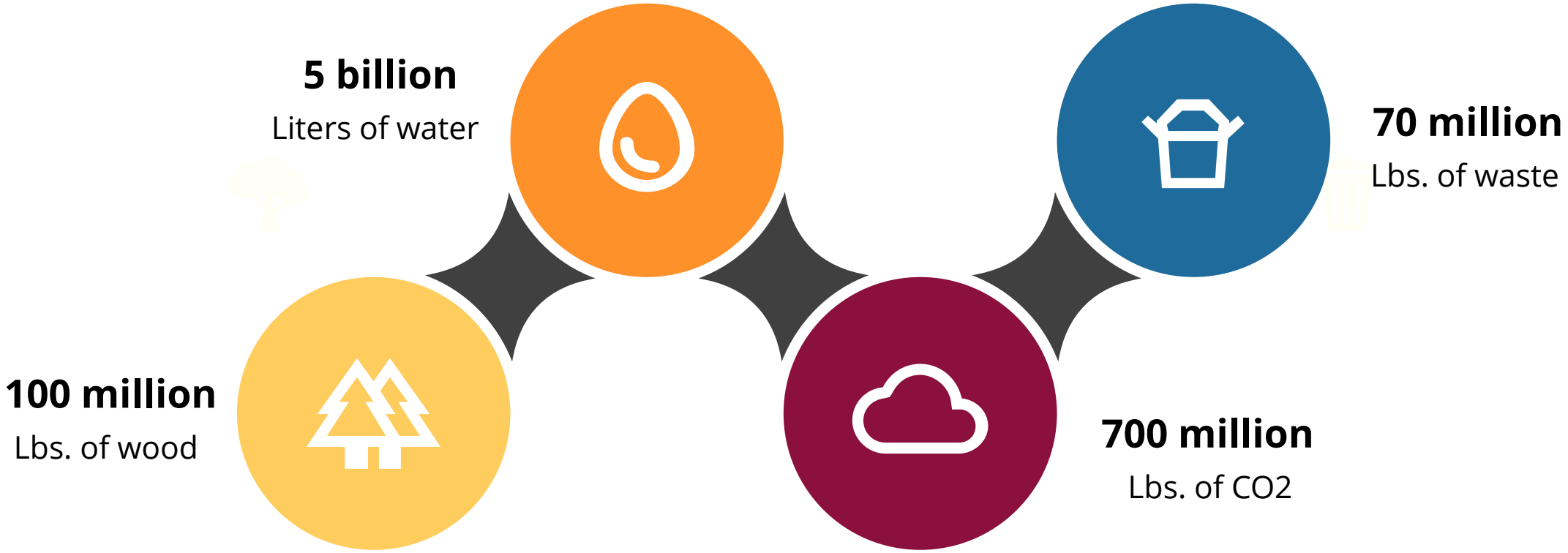


Allow your candidates to take tests on paper at any location and then import results back to the system without any data loss. YouTestMe now fully supports Scantron bubble sheet scanning outputs, which is the most used standard for collecting printed test results.

- Generate unique test versions for each candidate
- Export papers and distribute them to candidates
- Scan bubble sheets with the Scantron scanner and import results into YouTestMe GetCertfied
- Examine reports in YouTestMe GetCertified

Eco-friendly Solution

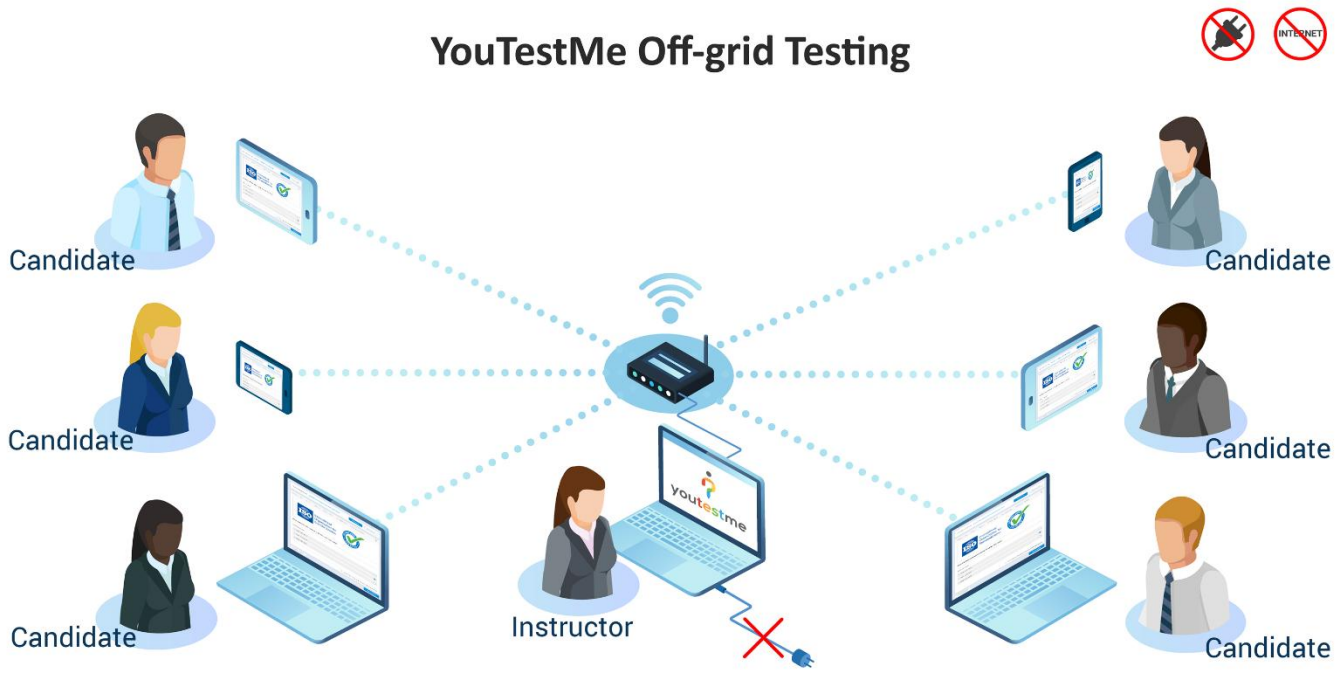
By using youtestme GetCertified you can help save



Application

Off-the-grid Testing

- Conduct testing at remote locations
- No need for internet connection, wired LAN
- The entire system can be battery operated using laptops and tablets
- Data synchronization using a network connection or file exchange



E-Testing Center

Application

- Common sessions
- Test result verification
- Test attempt authorization
- Booking and cancelation deadlines
- Upcoming session notification reminder will be sen candidates for scheduled tests
- Special acommodations - 1 on 1 session with a proctor, extra time, and other accommodations

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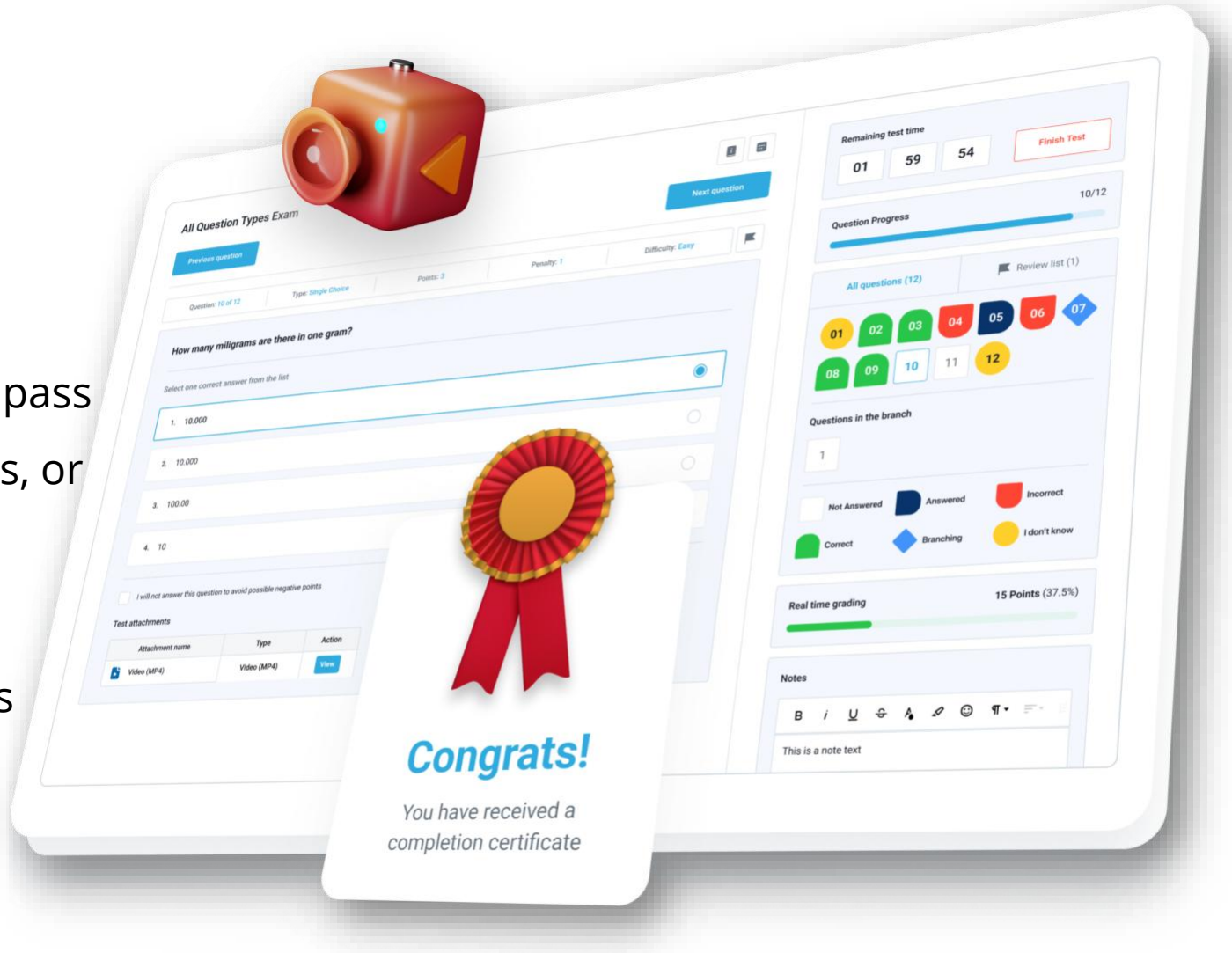
Application

Certification

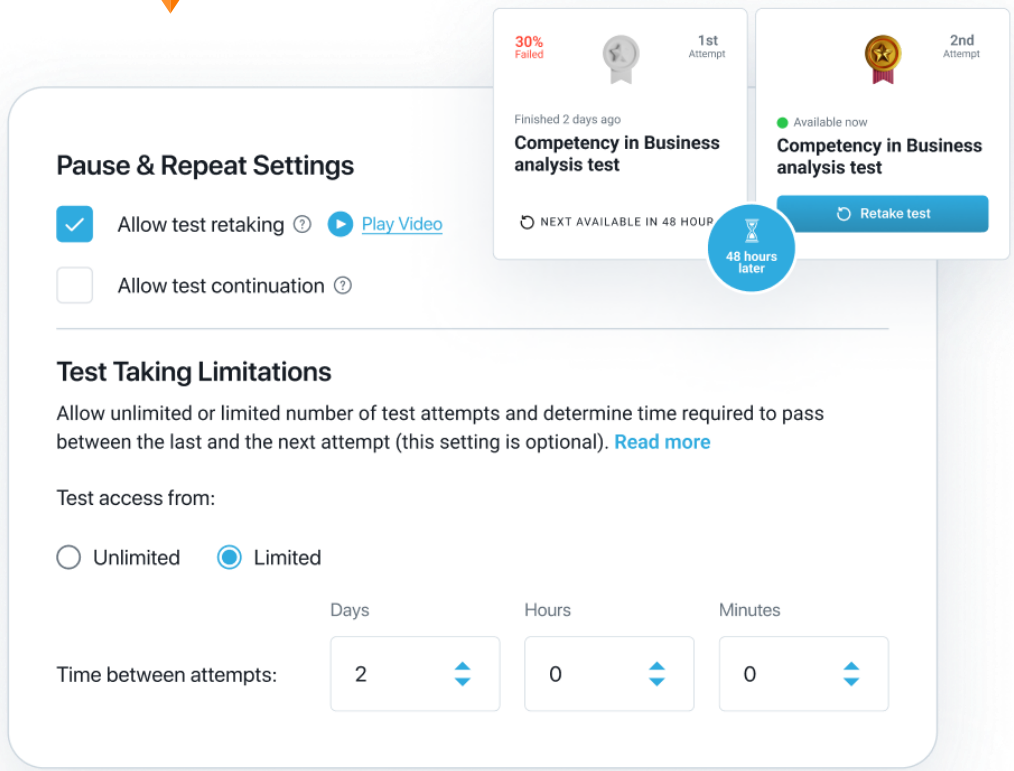
- Share certificates on social media
- Customize your certificates
- Export certificates in multiple formats
- Determine the minimum time required to pass between test attempts in seconds, minutes, or days
- Unlimited test attempts
- Custom certificate awards based on scores



Application

Recertification

Use Case Scenario: Many companies conduct assessments of their employees several times a year, such as every six months, to ensure their qualifications to perform their jobs. With advanced test retake features, companies can schedule automatic re-opening of test attempts to a specific day and specific hours.

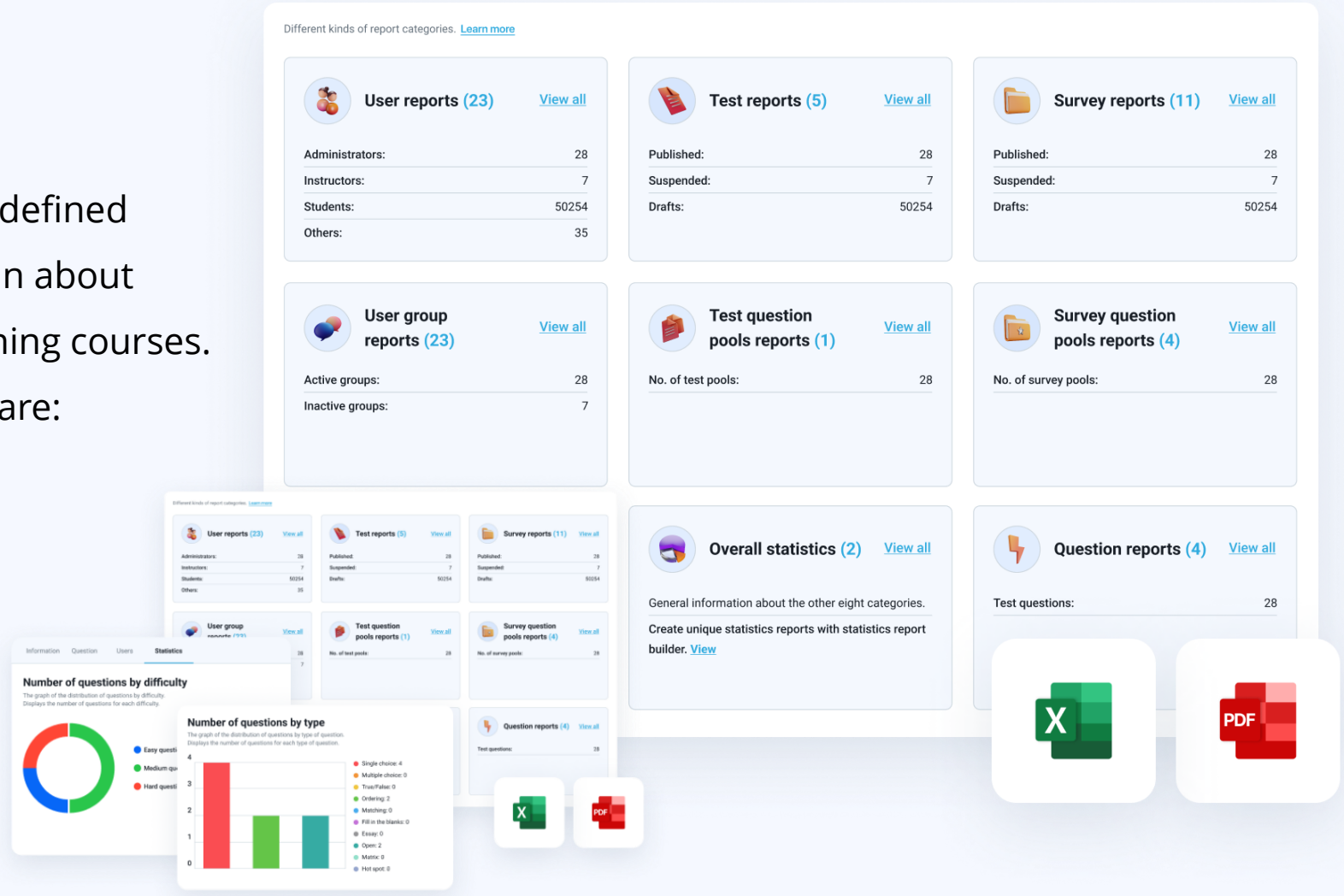


Reporting

Predefined Reports

YouTestMe features over 40 predefined reports with detailed information about users, tests, questions, and training courses. Some of the most used reports are:

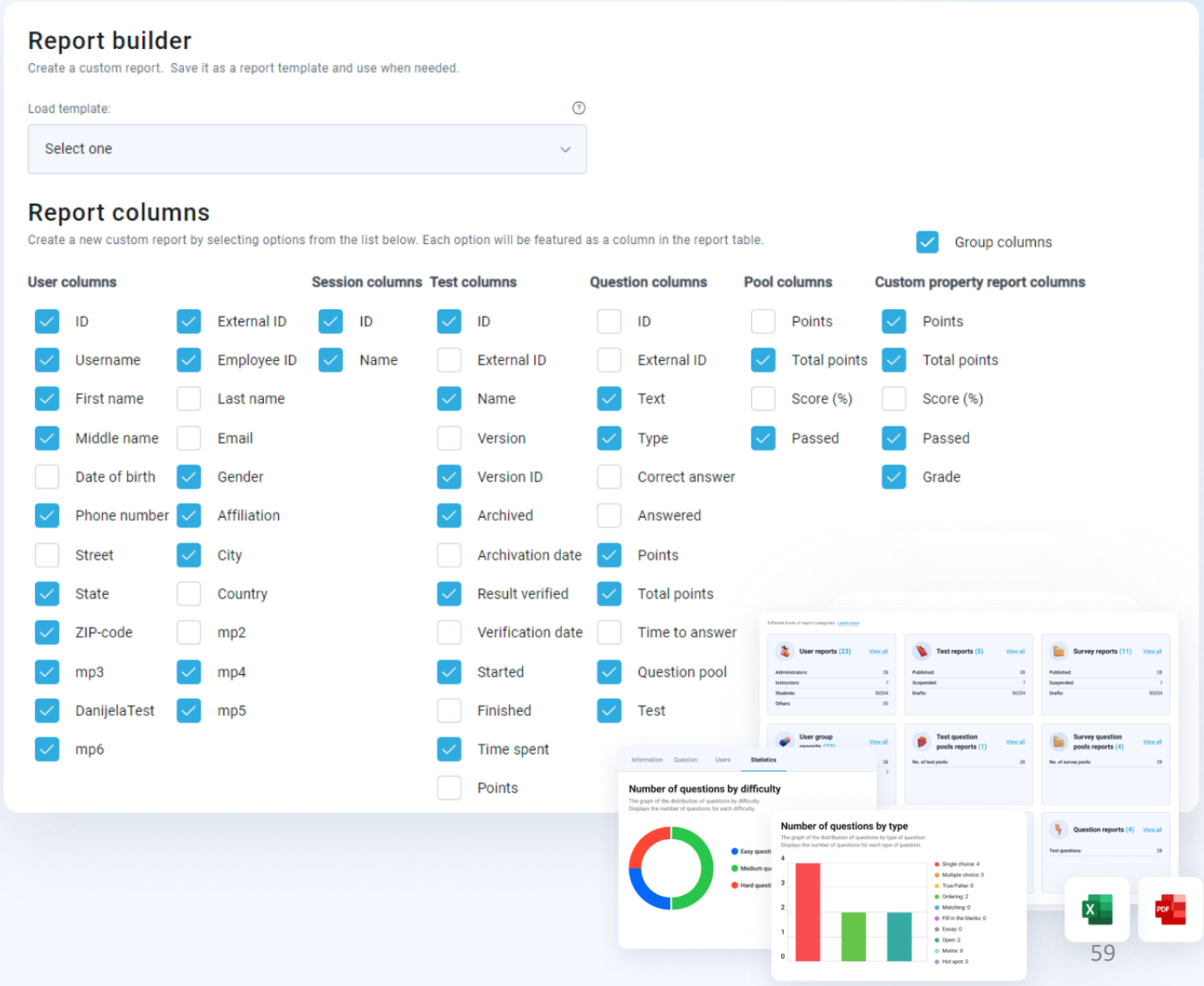
- Knowledge deficiency report
- Item reliability analysis
- Test pass rate
- Achieved certificates
- Billing reports



Powerful Reporting Capabilities

Report Builder

For more specific insight into test statistics, use our Report Builder module to create flexible and unique reports by using advanced search filters for choosing the necessary data. This feature also enables the efficient comparison of tests and analysis of individual test items.



Application

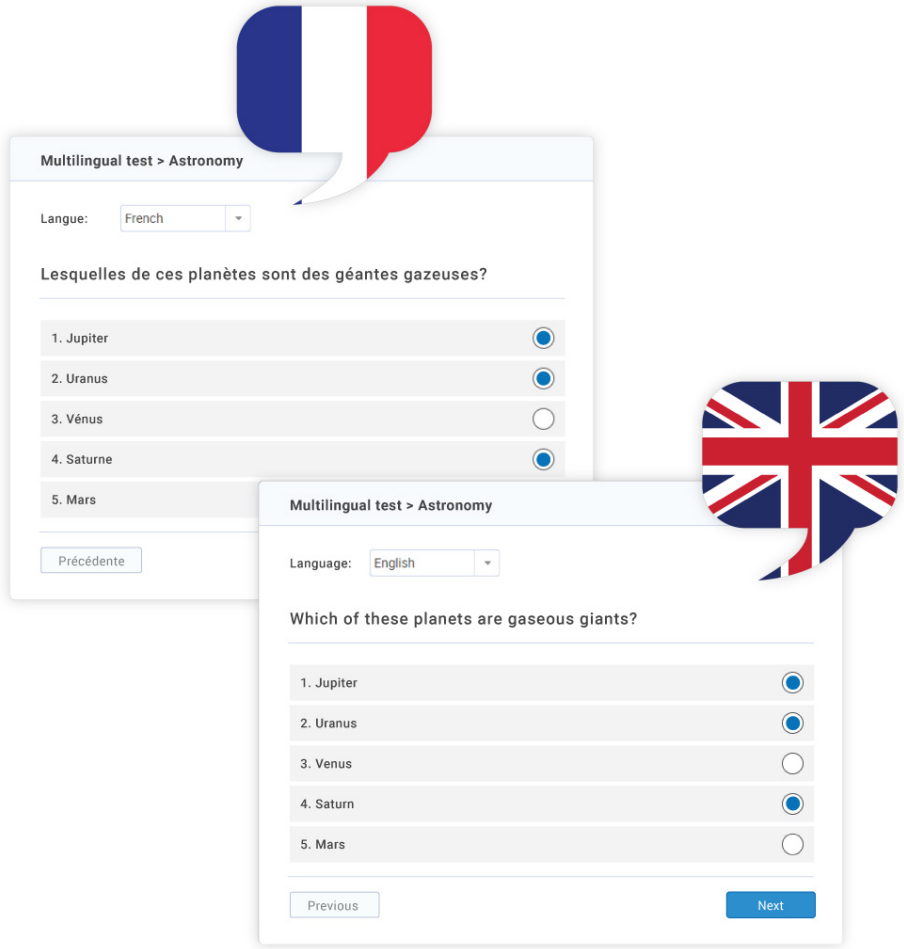
White Labeling

- Application personalization with your logo, theme and, colors
- Personalized Help center
- Personalized privacy policy messages
- Personalized URL
- Multilingual user interface
- Multilingual examination
- Automatic and immediate question translation
- Personal e-mail server with custom e-mail and notification messages
- Boost the visibility of your brand or institution
- Present our system as your own product
- Customize terms and conditions
- Widgets

Application

Multilingual Examination

- Language Preference – multilingual user interface with over 100 languages
- Create different language versions of the same test
- No separate tests for each language
- Test management and reporting are more practical and less time-consuming
- Suitable for international organizations conducting certifications and tests in several languages



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Various Use-case Scenarios

- Certification and re-certification process
- Organizing competitions
- HR support and monitoring
- Employee training – create practice courses and certification exams for your employees
- Create classroom environment
- Suitable for color-blinded
- Public sharing examination platform – share your custom branded tests
- Annual exams available for student self-enrollment

Suitable for Color-blinded

Customization
Turnkey Solution

- Ability to accommodate different business models
- Tailored workflows based on client's requirements
- Create custom features and reports
- Edit application screens, delete and add fields
- Create custom file-sharing templates
- Brand the application with your colors and logos

Customization and Integration

- Customize any part of the system to fully meet the requirements
- Make the application look and work exactly as needed
- Adaptation of YouTestMe API
- Minimal prices for additional development
- Agile development and fast delivery
- We respect client's deadlines

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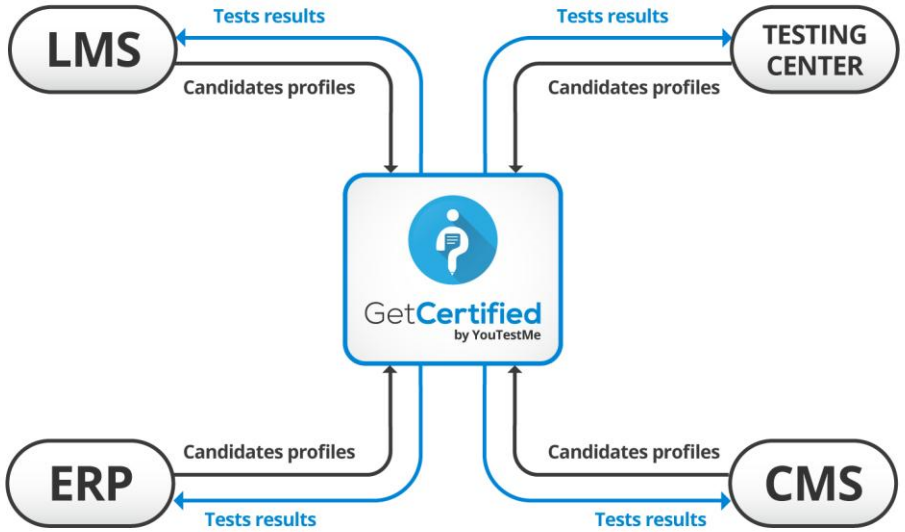
Customization and Integration

Integrations
Bring YouTestMe to Your Environment

- Perfect fit for an enterprise environment
- LTI, SCORM, xAPI, YouTestMe API
- Single sign-on mechanism (SAML 2.0, Open ID Connect)
- Multilingual user interface
- Integration with any used system or LMS
- Microsoft Active Directory Integration
- SAP or other Enterprise resource planning software (ERP)
- Alfresco or other document management system (DMS)
- Activiti Workflow or other workflow managers
- Export test to Pearson VUE package



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Customization and Integration

- Export test results, statistics, and reports from YouTestMe GetCertified to communication and email apps, cloud storage, spreadsheets, calendars, etc.
- Import user and test data automatically from documents, spreadsheets, social networks, email apps, etc.
- Configure automated assignment of the users to the training course from external documents and spreadsheets

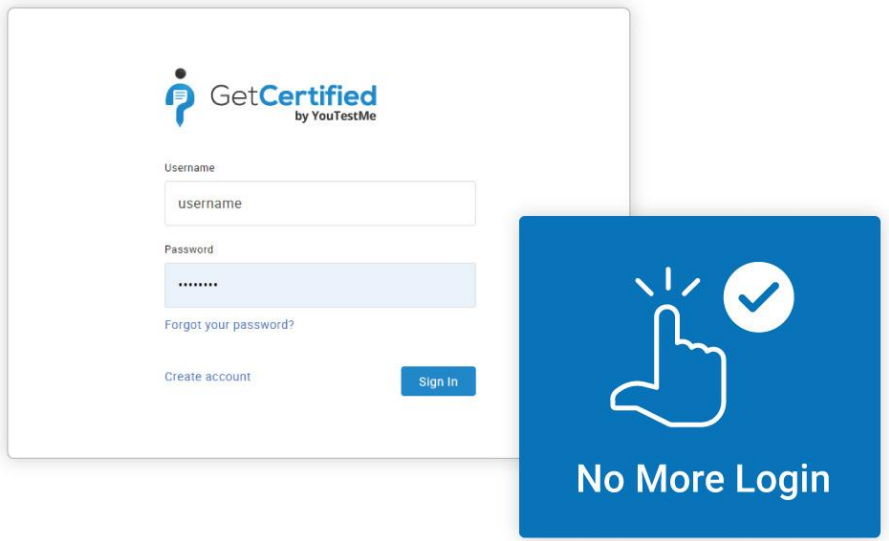
Credly

- Easily share your certifications with a global network of employers, educators, and peers
- Earn a wide range of badges and credentials, helping you showcase your skills and achievements
- Receive and display badges and credentials from YouTestMe directly on your Credly profile
- Share your certifications on social media, professional networks, or your personal website

Customization and Integration

Single Sign-on based on SAML 2.0 and OpenID

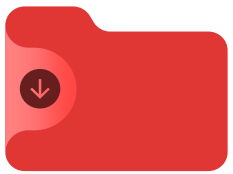
- Integration with SAML 2.0 and Open ID allows single sign-on with multiple identity providers
- Unique credentials
- No need to log in multiple times
- Effortless access to exams from any other system: LMS, CRM, or HR software
- Easy on-boarding process
- Security tokens



Customization and Integration

Data Exchange Protocols

- Flat file import/export
- Scheduled file sharing to external locations
- Configurable flat-files templates to support your standards
- Automated data migration from legacy systems and databases
- Supporting major standards such as LTI, QTI, SCORM, xAPI
- Upload user results from remark through XML files - job and manual



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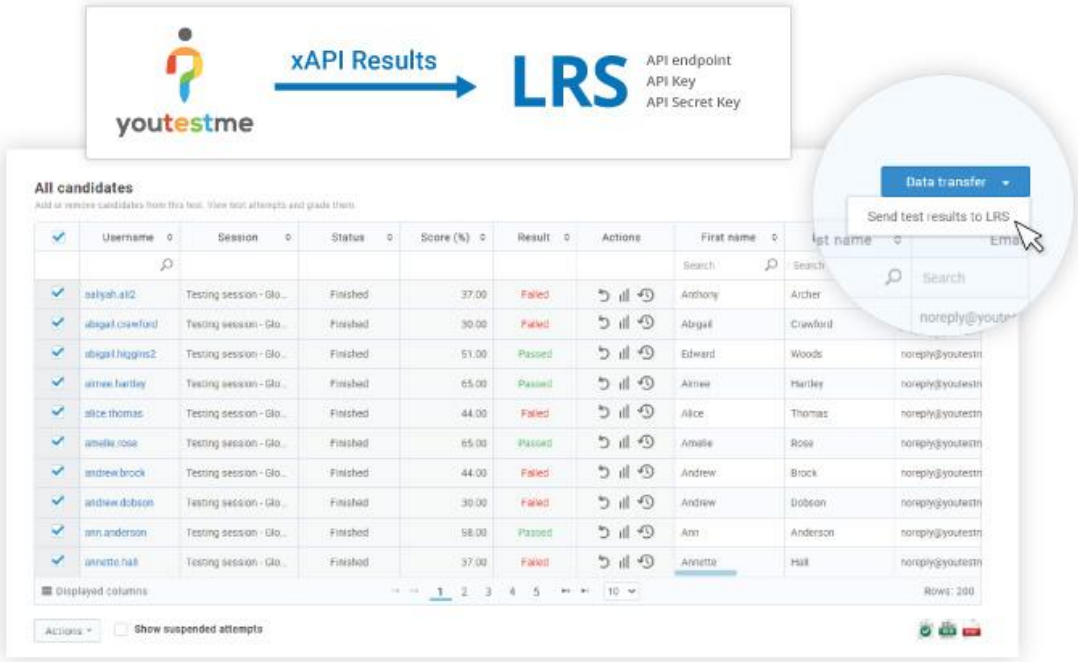
Customization and Integration

Data Migration

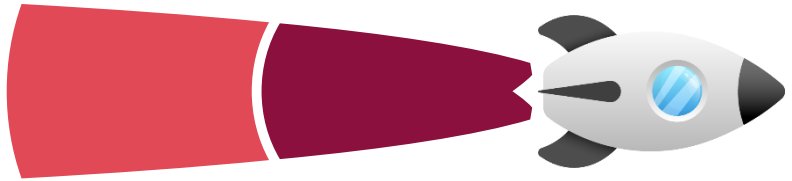
- Import questions from Excel files
- Import question pools from Excel files
- Import and export questions from pools

Customization and Integration

Sending Data to xAPI Learning Record Store



Experience API (xAPI) is an industry-standard that allows tracking, storing, and sharing the user's learning experience across platforms and in multiple contexts. A Learning Record Store (LRS) is the heart of every Experience API (xAPI) ecosystem. Its function is to receive, store, and return information on learning experiences, achievements, and job performance. YouTestMe can seamlessly forward this type of data to any LRS.



Customization and Integration

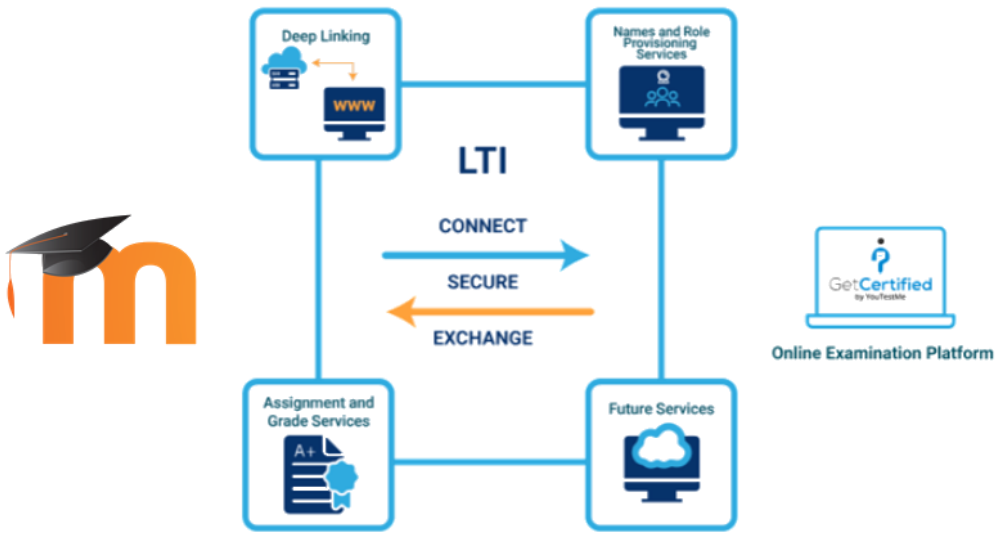
Use Case Scenario – Organizing Military Candidates across the World

- Military bases across the world
- Users are synced from external systems
- Candidates in different time zones
- Protected network setup and deployment
- Cheating prevention maximized
- Proctors automatically assigned to the testing sessions and locations
- Tests divided into sections - each section can branch into multiple question paths
- All the data is recorded; custom reports are generated automatically
- Reporting data exported to external systems

Moodle Integration

YouTestMe offers integration with Moodle, one of the most widely used learning management systems. This integration allows educational institutions to enhance their exam and certification processes directly within the Moodle platform, using advanced YouTestMe features.

- **Automatic synchronization:** Users and courses are automatically synchronized between YouTestMe and Moodle platforms.
- **Advanced test management:** Tests with random question selection and pre-set scoring and difficulty levels are directly transferred to the Moodle platform from the YouTestMe system.
- **Real-time reporting:** View student results and analytics in real-time through the Moodle platform.
- **Candidate monitoring:** Integration of our advanced proctoring system is easily implemented into Moodle, providing reliable exam monitoring without the need for additional tools.



Onboarding and Customer Care

Flexible and Accessible Onboarding Process

- Dedicated point-of-contact
- Identifying and analyzing your exact needs
- Online training sessions
- Custom-made documents and videos for your use-case scenario
- Step-by-step instruction manuals
- Dedicated help center
- Organizing dummy tests for students

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Onboarding and Customer Care

Training and support

- 24/7 support
- Wiki site with valuable instructional materials
- Playlist with important workflows
- The website with detailed descriptions of all features
- Help center
- Personalized training materials for every customer
- Live online training sessions
- Dedicated technical and support teams

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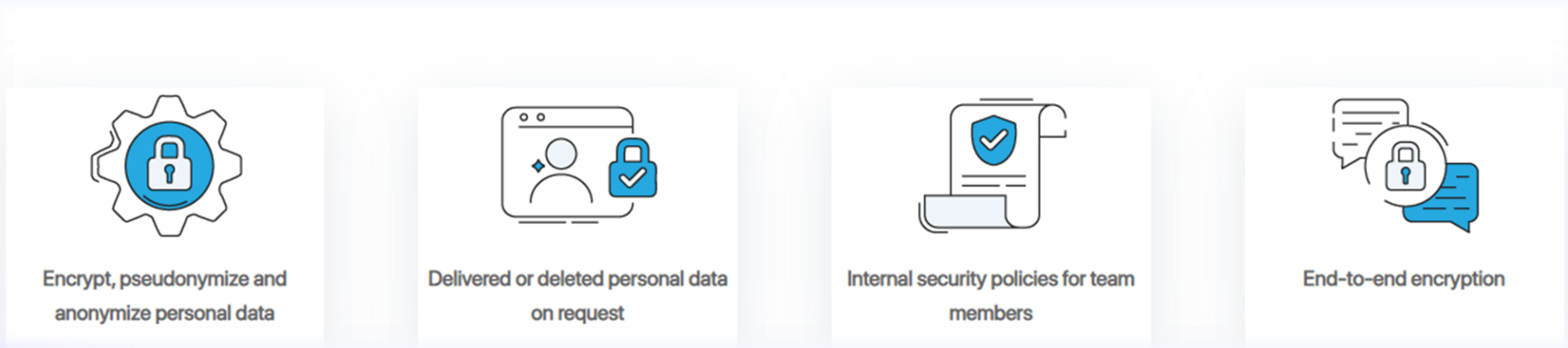
High Level of Security

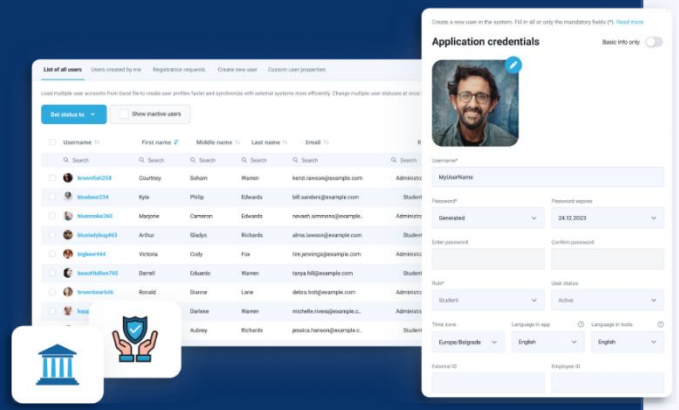
YouTestMe GetCertified source code passed U.S. Government verifications and is regularly rescanned in order to allow sending regular upgrade packages to its U.S. Government clients.

YouTestMe has participated in the risk management process to ensure that our solution complies with the latest security standards created for the information system used in the U.S. Government.



NOTE: We can, at any time, provide the necessary documentation, additional information, or assistance to the client's certifying bodies.

Compliance



GDPR - The GDPR provides users that reside in the EU with certain rights, specifically the Right to be Forgotten, the Right to Object, the Right to Rectification, the Right to Access, and the Right to Data Portability. Each of these rights is meant to safeguard the personal information of EU citizens. The YouTestMe GetCertified platform provides the tools necessary to allow our customers to fully comply with the GDPR requirements. GSA

ISO 27001 - All system components are always hosted exclusively using the infrastructure provided by our hosting provider - OVH. OVH guarantees that its Private Cloud complies with ISO/IEC 27001:2013 certification, SOC 1 Type II (SSAE 16 and ISAE 3401) and SOC 2 Type II international certifications, and PCI DSS level 1 certification.

ISO 9001:2011 – YouTestMe is fully compliant with ISO 9001, the international standard that specifies requirements for a quality management system (QMS). YouTestMe follows the seven principles of ISO 9001: customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision-making, and relationship management.

Schedule 70 - YouTestMe partners with a U.S.-based service-disabled veteran-owned business, a premier and trusted provider of Information Technology to government organizations to resell YouTestMe software. You can quickly buy our application through the GSA Schedule 70 contract vehicle.

Section 508 - YouTestMe is in compliance with all applicable Section 508 guidelines and is constantly updating the software to be more accessible to all users.

FedRAMP - YouTestMe had its Cloud Service Offering authorized by FedRAMP through an individual agency and is continuously monitoring the security of its cloud technologies to be in line with the best security practices required by the U.S. Government.

On-Premise Deployment

With YouTestMe, you can have full control over the application and data throughout the examination process. **We fully support on-premise delivery**, which provides government clients with various advantages:

- The entire system can be hosted behind the government firewall
- The client receives a preconfigured plug-and-play system as a predefined virtual machine
- The client gains full control over the system and the data

YouTestMe Cloud Hosting

Compliance for hosting healthcare data in Europe and HDS compliance in France

HIPAA and HITECH compliance for hosting healthcare data in the US

CSA STAR

- Hosting data centers available on all continents
- Provided scalability without compromised security
- Infrastructure constantly monitored
- Cloud deployment with Anti-DDOS solution

ISO 27001 Standard

PCI DSS certification

SOC I-II type 2

CISPE

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Hosting Provider Options

OVHcloud

- Cost-effective
- One of the world's largest hosting providers

Microsoft Azure

- FedRAMP-compliant servers
- Most frequently used by our clients

amazon web services

- FedRAMP-compliant servers
- Fast-growing and promising solution

Pricing

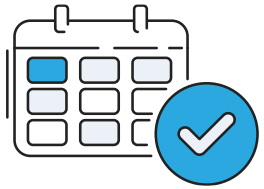
Purchase or use as a service or rent-to-own

Purchasing software

- One-time fee
- 30-day money-back guarantee
- Full application ownership and control

SaaS (Software as a Service)

- Pay monthly or annually
- One offs – use the software on demand for an occasional testing session
- Pay per usage – pay only for the months when conducting tests



Rent-to-own

- Purchase the software in 36 installments with no interest rate
- Custom developed features
- Host on YouTestMe servers or your premises

Pricing Plans for Everyone

- Most cost-effective solution on the market
- Software solutions for small businesses
- Software solutions for Government and Enterprise clients
- Standard, predefined pricing packages
- Custom-tailored pricing plans based on requirements

Advantages of YTM SaaS over other Solutions

- Multi-Instance Architecture (vs. Multi-Tenant)
  - Each client's data is in the separate database
  - Each client has a separate customizable application
  - Each client application and data can be easily migrated to another hosting platform
- Rent-to-Own option
- The application can be purchased and migrated to any other data center at any time
- Possibility of client-specific customization and integrations
- Client is the owner of the data
- Flexibility and Scalability

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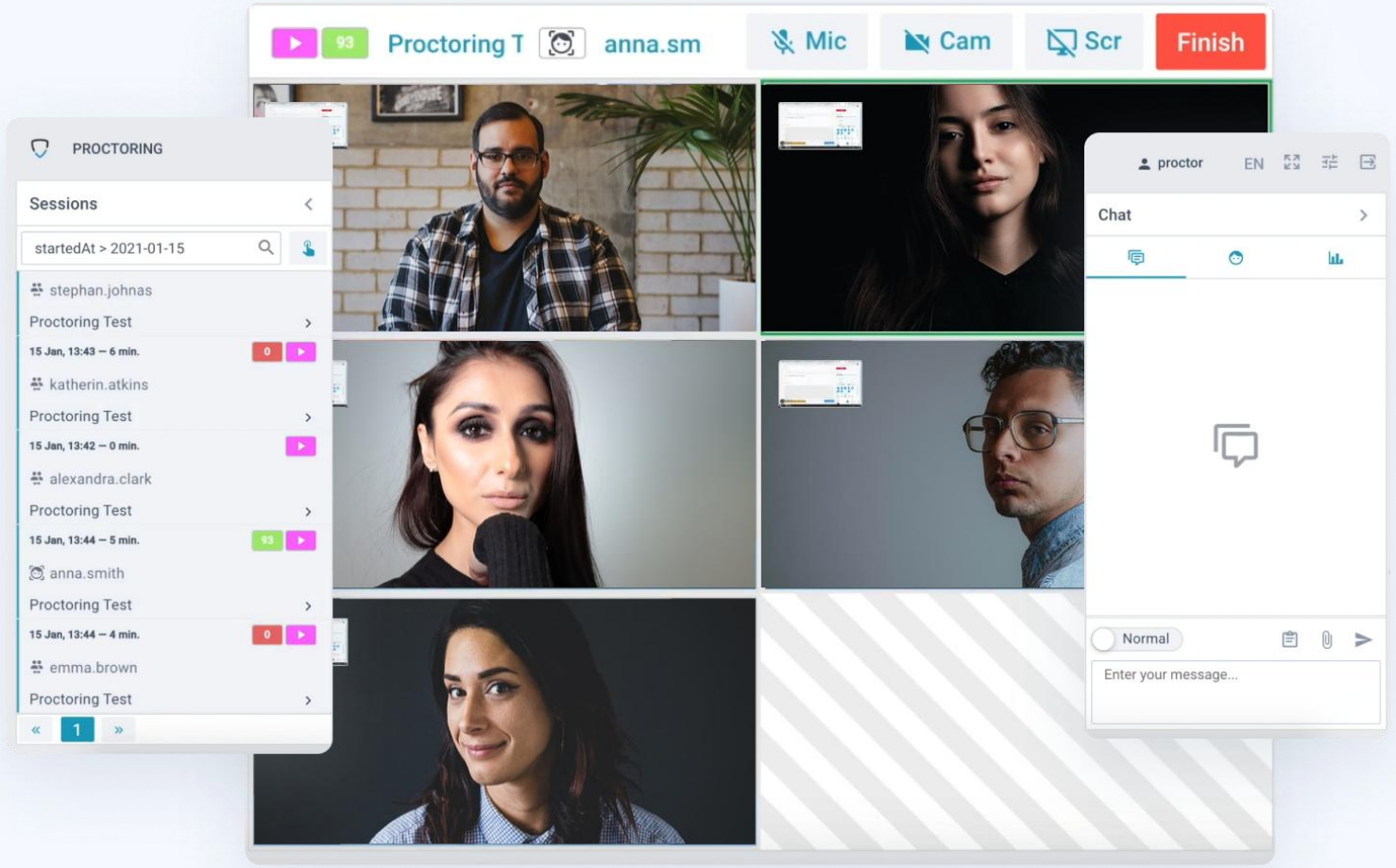
Customization and Integration

The System that Grows with Your Business

- Continuous development
- New custom features and modules
- Additional integrations with other systems
- Transition to other software editions
- Custom-made workflows for improving your business

Cheating Prevention Mechanisms

- **Automated and Live Proctoring**, or Proctoring using Conference Tools (Webex, Google Meet, Zoom, etc.)
- **Live monitoring** – a detailed preview of the candidates' test progress and results
- **Browser lockdown** – prevents cutting, saving, or printing anything from the screen
- Test, question, and answer **generator**
- Question and answer **randomization**



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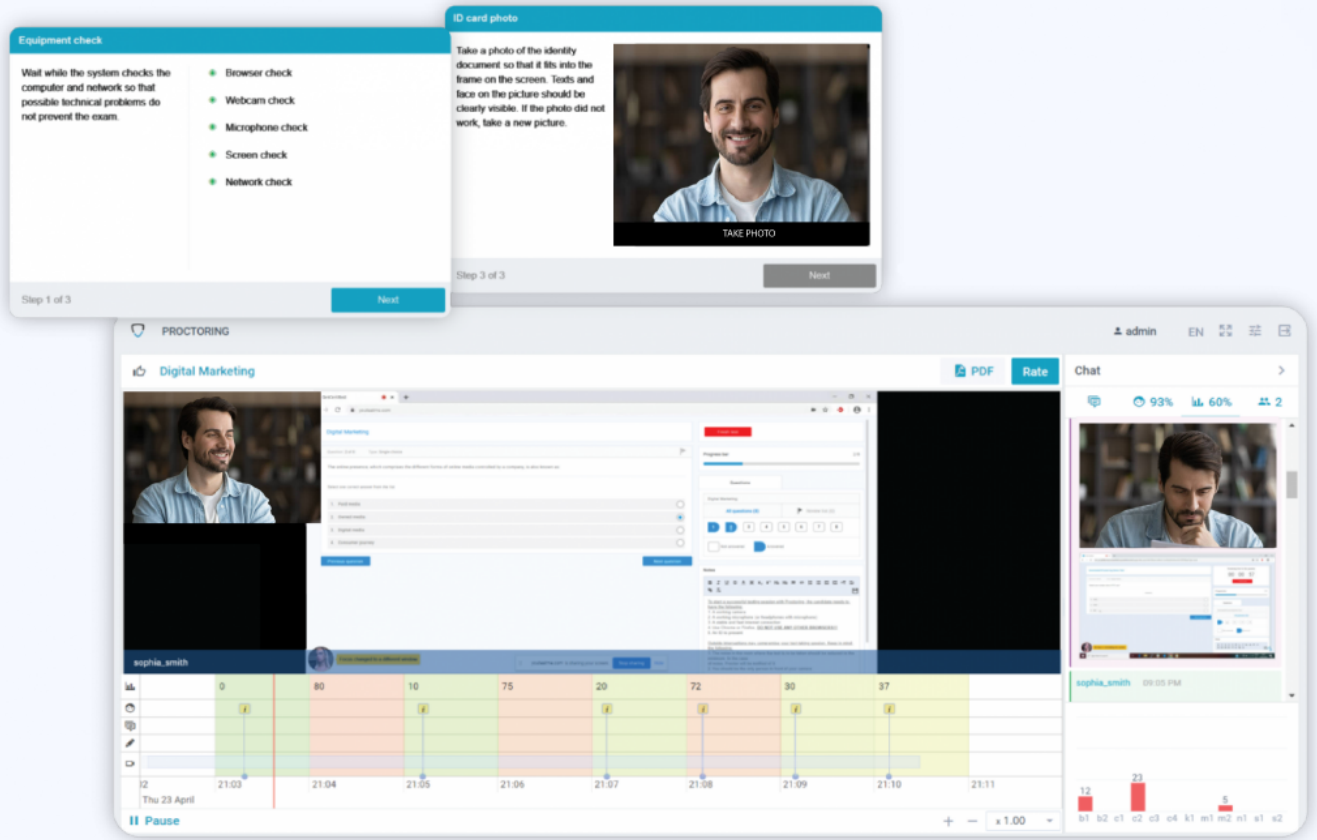
AUTOMATED PROCTORING

YouTestMe GetCertified proctoring provides secure remote assessments by invigilating **students using their cameras, and microphones, and monitoring desktop activities.**

- ✓ Automated behavior monitoring is driven by automated technology
- ✓ Real-time exam supervision by YouTestMe proctors
- ✓ Record and review by the YouTestMe customer service team
- ✓ The credibility report is automatically generated



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LIVE PROCTORING

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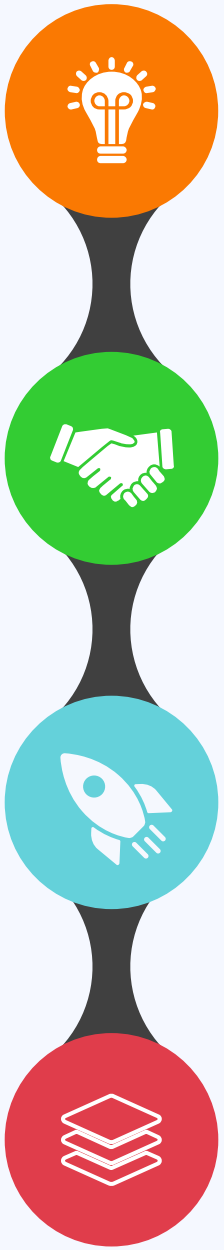
Live proctoring is a hybrid model that includes **a formal human audit in addition to automated proctoring**.

This is the most secure solution that **minimizes the chances of cheating to an absolute minimum**, ideal for **high-stake exams**.

YouTestMe certified proctors are trained to handle all the test monitoring in a lawful manner, which helps test owners feel more comfortable that **the integrity of their tests is protected.**

Employee onboarding process

1. Employees get **credentials via email** or register into the app using a **computer or phone**
2. Employees are **automatically assigned** to their trainings
3. Trainings consist of lessons with **multimedia content**
4. There is a **test at the end** of each training
5. After finishing the test, employees **earn a certificate**



Question randomization option

Recertification on a yearly level, or any other defined time period

Automatic reminders for employees for upcoming obligations

Automatically generated reports for department heads, delivered in desired format (Excel/email/directly in app)

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Turnkey solution

Data import and system setup process

Based on detailed analysis of your business practices and training material, **our team provides you with a complete turnkey solution** for setting up your system.

You can modify the application and add new content whenever you want.

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USE CASES

DRIVING LICENCE THEORY EXAM

USE CASE
DRIVING LICENCE THEORY EXAM

The driving school located in Ontario has undergone a digital transformation.

They faced a significant challenge in automating the application and test-taking processes for the DL theory exam, which was previously **conducted on paper**.

Before implementing YouTestMe, **candidates had to bring physical documentation and pay the exam fee in person at the testing center.** Additionally, they had to take the theory test at physical locations.

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USE CASE
DRIVING LICENCE THEORY EXAM

Our solution streamlined test-taking processes and **eliminated the need for in-person transactions**, making the experience more convenient and accessible for all candidates. They can now complete the process and **pay the exam fee online**, significantly reducing the workload of staff.

Our platform enabled candidates to take
the theory tests remotely from any location.

Reduced workload

Tests are done remotely from any location

Exams are paid online

USE CASE
DRIVING LICENCE THEORY EXAM

Using YouTestMe services, a driving school wanted to lighten the workload and **simplify the process through a custom-built platform.**

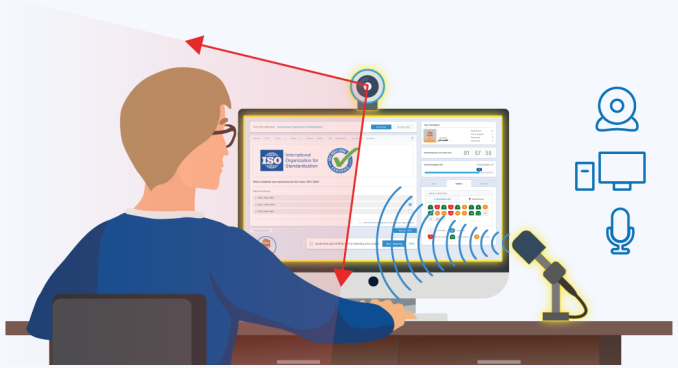
Four different testing sessions were organized:

Paper-based exam at a testing center with 32 seats

Online exam in Toronto Virtual Room, with proctors monitoring 80 candidates in real-time, and with no registration fee

Online exam with automated proctoring, self-enrollment, open testing window, and a fee defined by the client

Exam available only to the Premium Group members that pay their membership fees in advance



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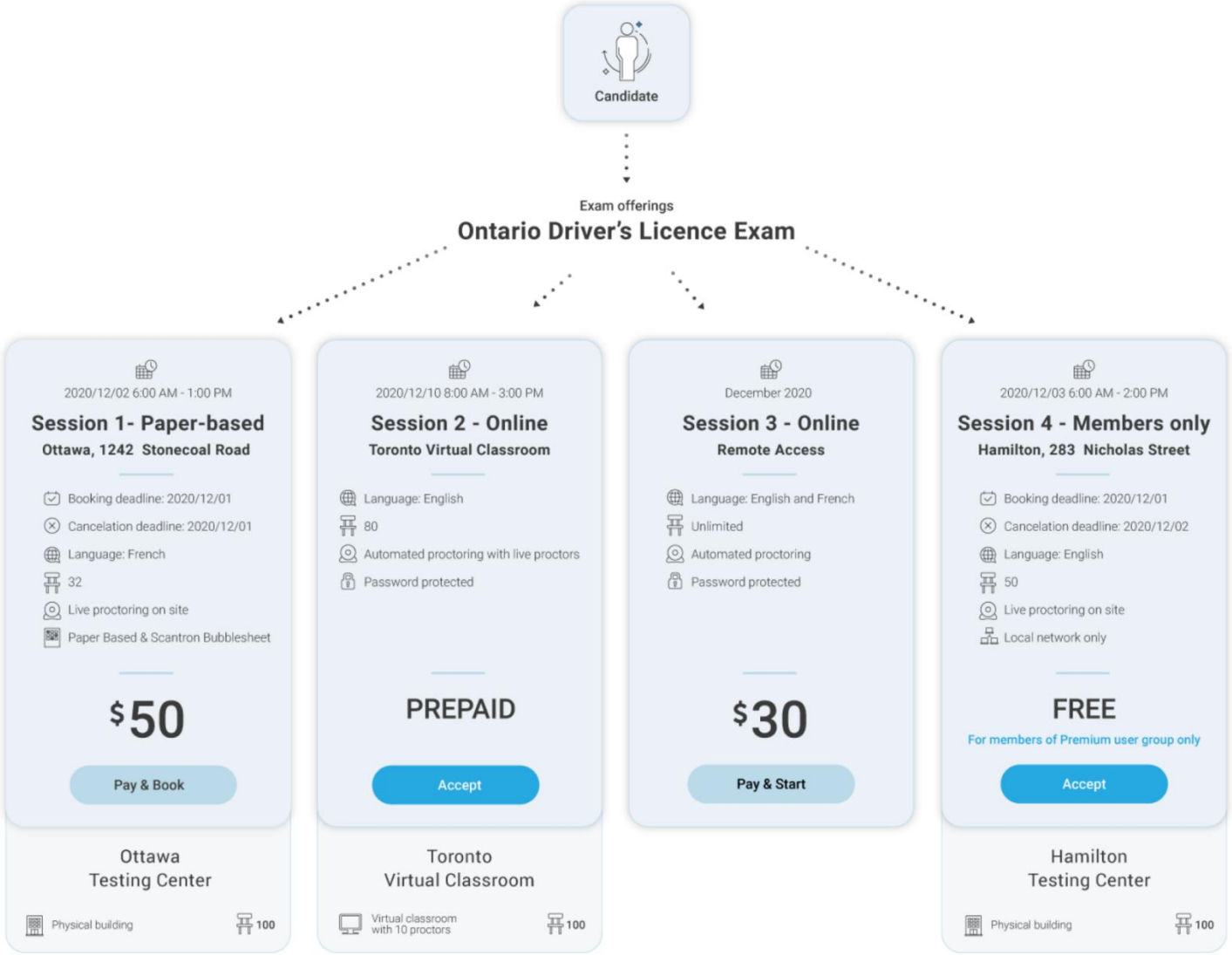
USE CASE
DRIVING LICENCE THEORY EXAM



Security and reliability

YouTestMe has measures in place, such as secure login systems, encrypted data storage, as well as online and AI proctoring, to ensure the security and reliability of our platform.

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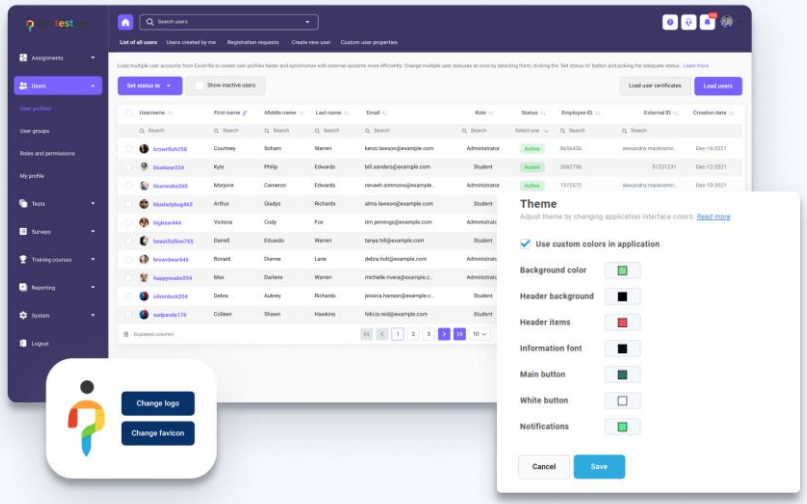
How does it work?

1. Send us your exams, certificates, and candidate list (in any format) to import into your platform.
2. Send us the exam rules and exam dates.
3. Send us the email notifications you would like candidates to receive.
4. Specify the intervals for email reminders for the upcoming exam.
5. Specify the details for the candidate's score report.
6. Specify the reports you would like your team to receive via email



The outcome will be the following

- Your team will not have to configure anything
- Candidates will receive emails with personalized exam links
- Your administrators will receive their reports
- Our 24/7 support will be available every step of the way

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With the **on-premises** hosting option and **firewall protection**, you can have **complete control over the system and data** throughout the examination process.

Our **onboarding process** is tailored to the client's specific needs and requirements

We assist the client in setting up and configuring the software, including integration with any existing systems and migration of data from previous solutions.

Flexible

Onboarding Process

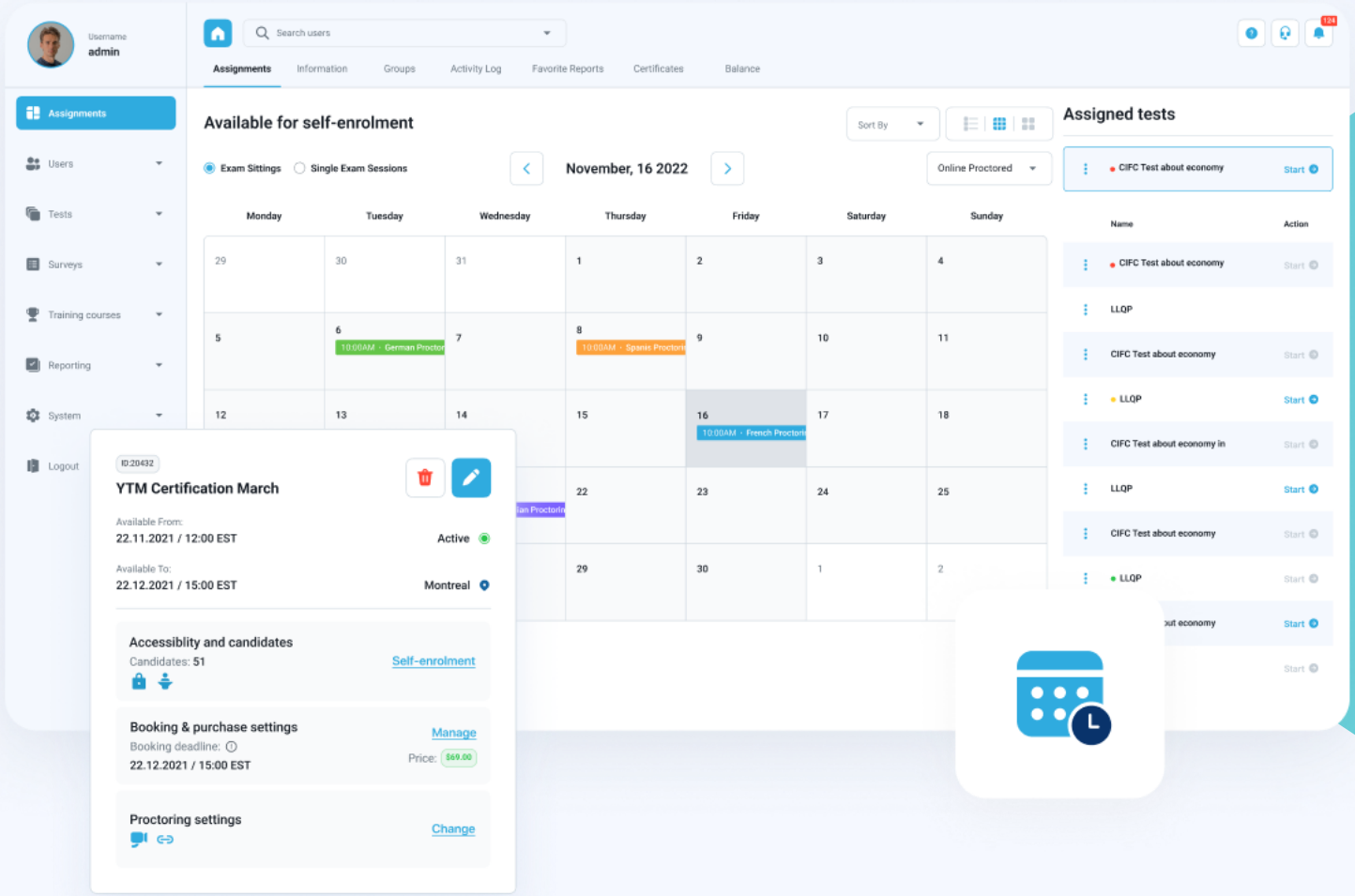
Knowledge Base Articles

and Instructional Videos

Technical Support 24/7

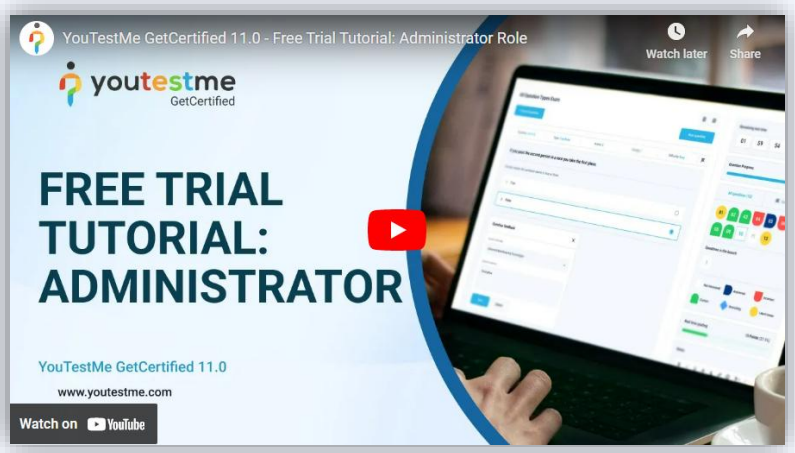
E-TESTING CENTER
ROLES

1. Administrator Role
2. Manager Role
3. Representative Role
4. Student Role
5. Proctor Role



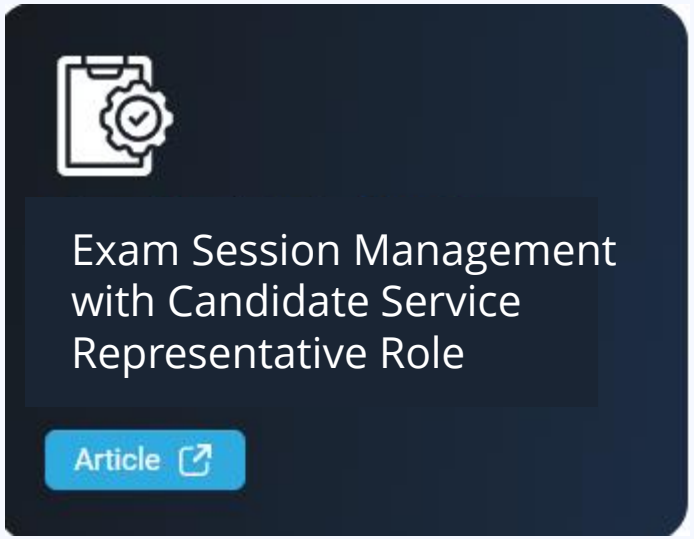
E-TESTING CENTER
ADMINISTRATOR ROLE

Administrators are essential for managing, customizing, and securing the system. With extensive permissions and responsibilities, they oversee user management, system configuration, branding customization, and data security. The administrator role provides exclusive access to all system aspects and allows restricted access for managers, ensuring a high level of control and privacy.



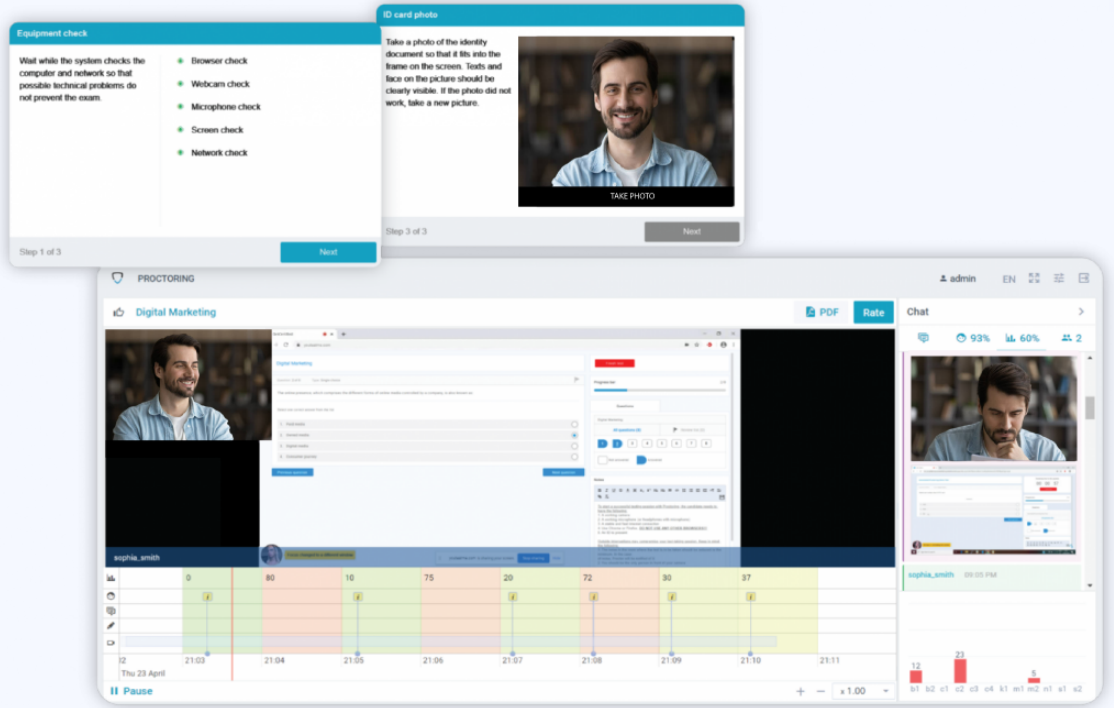
REPRESENTATIVE ROLE

- The Candidate Service Representative or **Test Organizer** role is responsible for **defining the exam settings** and managing the testing sessions based on the number of purchased exams.
- **A testing session** serves as the organizational unit for an exam and includes important details such as the availability of when the exam can be started, whether there is a booking and cancellation deadline, whether authorization is required, and if it should be paid or free of charge.
- CSR determines when the testing sessions will be available, taking into account the most suitable times for students. They also create **a session calendar** that outlines when the testing sessions will take place.



PROCTOR ROLE

- As a testing organization, ensuring the integrity and credibility of your exams is crucial. That's where the proctor role comes in.
- **Proctors are responsible for ensuring that exams run smoothly, candidates receive the necessary support, and all rules are followed.**
- At YouTestMe, we provide expert **Automated and Live proctoring services** that guarantee the security and reliability of your testing system.



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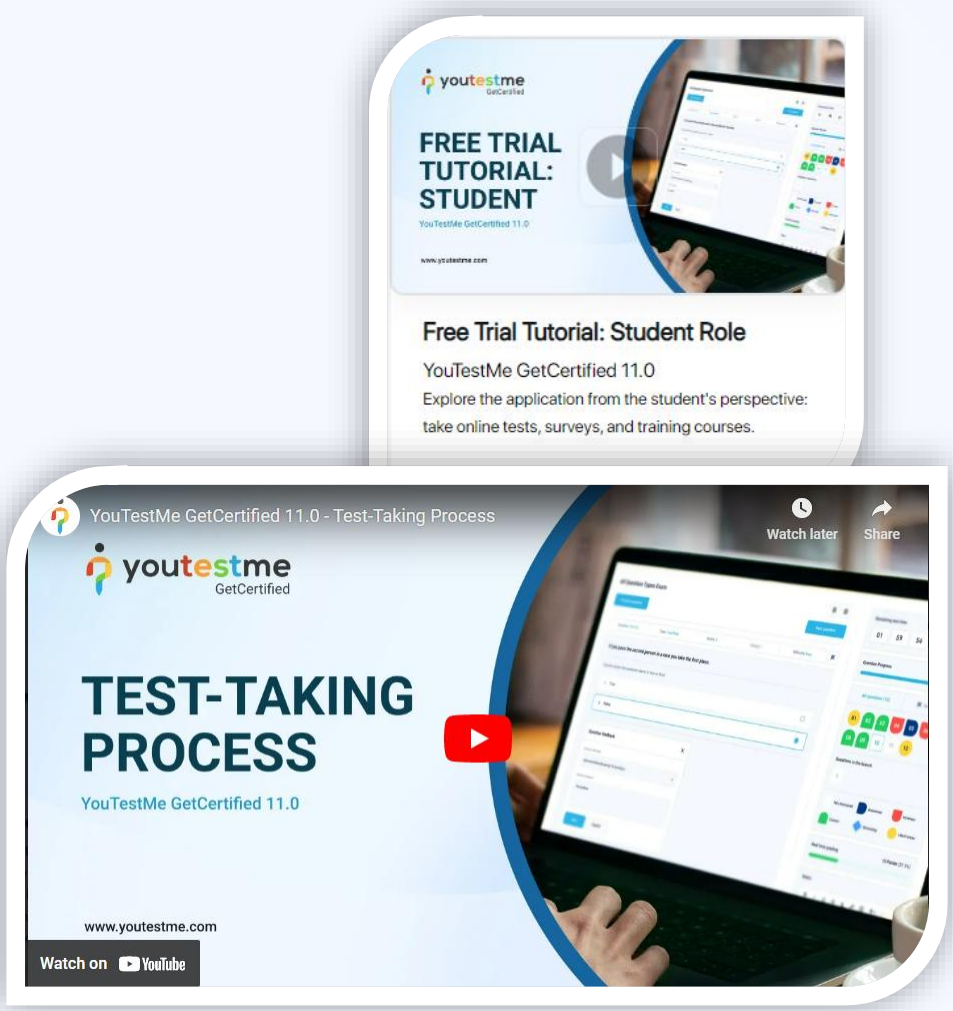
E-TESTING CENTER
STUDENT'S PERSPECTIVE

- ✓ User-friendly interface
- ✓ Mobile-friendly design
- ✓ Automated scheduling and reminders
- ✓ Customizable assessments
- ✓ Instant feedback and results
- ✓ 24/7 support



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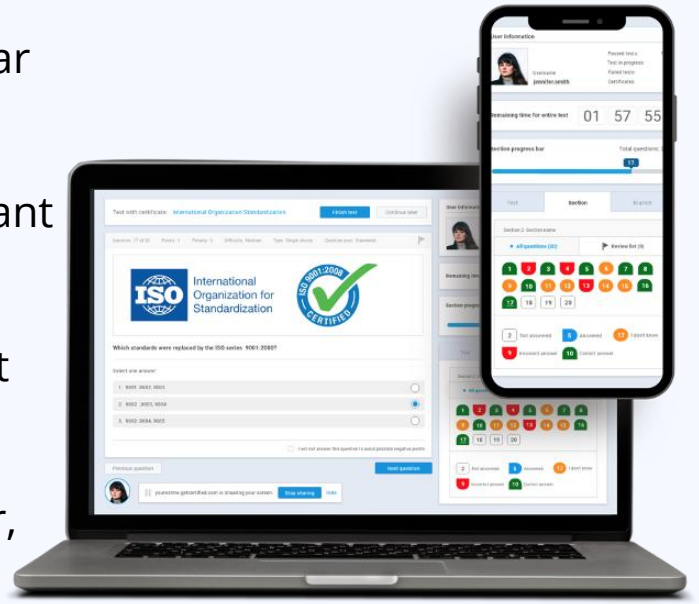
E-TESTING CENTER
STUDENT'S PERSPECTIVE

User-friendly interface

We believe that testing should be easy and stress-free. You don't need to be a tech wizard to use our software!

- ✓ **Intuitive navigation:** Our interface is designed to be easy to navigate, with clear and concise menus and buttons.
- ✓ **Customizable dashboard:** Choose the widgets and tools that are most important to you and arrange them in a way that makes sense for your workflow.
- ✓ **Multi-language support:** Choose from dozens of languages to create tests that can be easily understood by anyone.
- ✓ **Responsive design:** Whether you're using our software on a desktop computer, laptop, tablet, or smartphone, you can access your tests from anywhere.



E-TESTING CENTER
STUDENT'S PERSPECTIVE

Automated scheduling and reminders

Automated notifications and reminders are powerful features that allow users to stay on top of their testing tasks and deadlines. This is especially useful for candidates who have multiple courses to manage simultaneously.

- ✓ **Customizable notifications:** Allow users to create personalized notifications and reminders based on their needs and preferences.
- ✓ **Automatic reminders:** Can be set up to automatically remind users of upcoming tests or deadlines.
- ✓ **Schedule notifications:** Users can create notifications for scheduled tests or assignments. These notifications can be sent to all candidates or a select group.

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E-TESTING CENTER
STUDENT'S PERSPECTIVE

Registration

- ✓ **Self-registration:** Candidates can create an account by filling out a registration form with their personal information and creating a username and password.

- ✓ **Direct test access:** Candidates can access their account by clicking on a link provided by the organization, without needing to create a separate username and password.

- ✓ **Link to test:** Candidates can register by clicking on a link provided by the organization and logging in with their email address or username and password.

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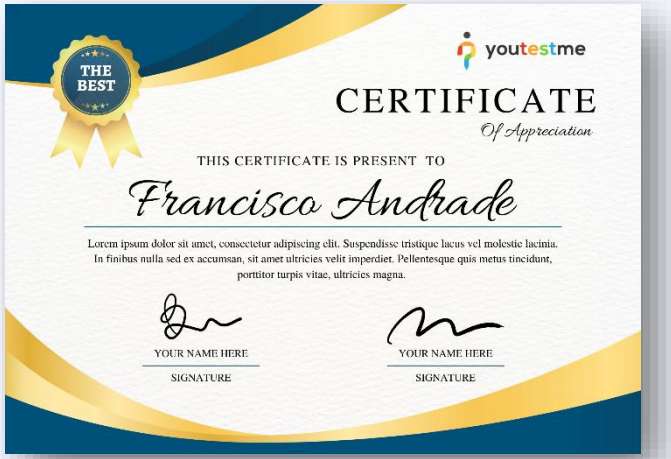
E-TESTING CENTER
STUDENT'S PERSPECTIVE

Assessment

- ✓ Candidates can see the assignment dashboard, which displays all the **available assignments** that they are eligible to take.
- ✓ Once the candidate has completed their assessment, they can **receive feedback** on their performance immediately or after review.
- ✓ Candidates can receive **certificates** that can be exported or shared on socials.



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USE CASES

IFSE USE CASE

L'INSTITUT IFSE INSTITUTE

The Investment Funds Institute of Canada (IFIC) and its educational arm - IFSE Institute, **fully transitioned to our Online Testing Center model**

They are using our **customized SaaS** to perform online testing in English and French, monitored using YouTestMe **proctors 7 days a week**

More affordable than testing centers

Save money by **automating scheduling, payments, test creation, and reporting** (no manual work)

Make tests **more accessible** to their students (no travel expenses) in the most secure way of knowledge-testing (**artificial intelligence and human monitoring**).

Online Testing Center met their **regulations for live proctoring**.

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IFSE USE CASE

Challenge:

- Administering numerous exams in large volumes, different locations, languages, and formats.
- Required an end-to-end examination solution for housing, categorizing, and delivering tests, migrating historical data, and automating processes.

Learn More

Solution:

- YouTestMe GetCertified platform provided a **unique set of features** and services tailored to IFSE's needs.
- **Secure testing** experience with advanced automated and live proctoring features.
- **Multilingual interface** and test content for improved accessibility.

Results:

- ✓ Seamless management of exams in **different locations, languages, and formats**.
- ✓ **Enhanced exam security** and validity with **advanced proctoring** features.
- ✓ Improved user experience with a **bilingual interface and automated processes**.

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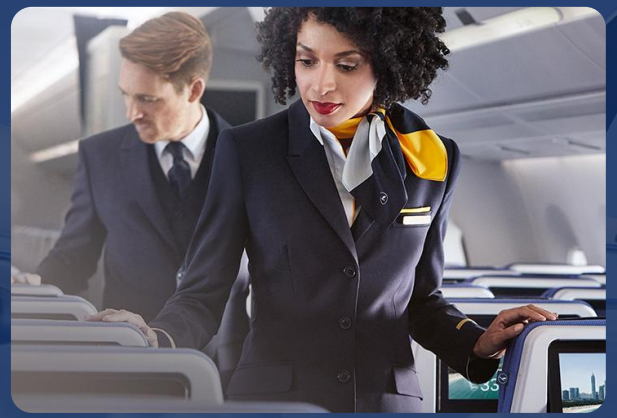
USE CASE

LUFTHANSA AND YOUTESTME
PREMIUM TRAINING AND CERTIFICATION IN ONE PLACE

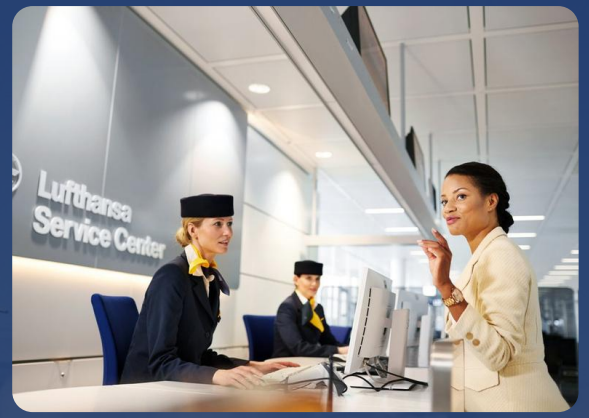
All Lufthansa employees – pilots, ground staff, and cabin crew – are trained and certified on a single platform. YouTestMe delivers a premium training experience, seamlessly connecting the highest industry standards with efficient progress tracking, ensuring flawless coordination and outstanding results.

Pilots

Cabin Crew



Ground Staff



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Watch Video

USE CASE
LUFTHANSA'S PILOT TESTING WITH YOUTESTME

USE CASE STEPS

- **Customization**
  Lufthansa tailors assessments to real-life flight scenarios using YouTestMe.
- **Real-Time Analytics**
  YouTestMe provides real-time performance insights for data-driven decisions.
- **Scalable Testing**
  Remote testing on a large scale reduces logistical complexity.
- **Pilot Flexibility**
  Pilots complete assessments remotely, at their own pace.
- **Compliance & Security**
  YouTestMe ensures secure, compliant testing.

RESULTS

- **Increased Efficiency**
  Streamlined testing reduces administrative burden.
- **Improved Pilot Competency**
  Real-time data identifies skill gaps for targeted training.
- **Enhanced Scalability**
  Easily scales to handle large volumes of tests.
- **Cost Reduction**
  Eliminates travel costs by enabling remote testing.
- **Better Compliance**
  Meets regulatory standards for safety and operations.
- **Flexibility for Pilots**
  Pilots can take tests remotely, fitting their schedules.

USE CASE
LUFTHANSA'S PILOT TESTING WITH YOUTESTME

Pascal Rüttimann
Application Manager
Luftahnsa Aviation Training

MODERNIZING PILOT TESTING WITH YOUTESTME

"Lufthansa Aviation Training relies on YouTestMe for modern, compliant, and efficient pilot testing and certification."

RESULTS TRACKING AND TEST DISTRIBUTION WITH YOUTESTME

"YouTestMe enhances test distribution and management, allowing for real-time control of test data and analytics."

Stefano D'Aquiono
Project Manager Implementation
Luftahnsa Aviation Training

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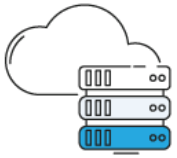
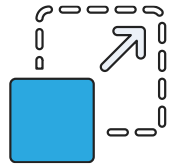
Main Benefits

Enterprise solution



On-premise or cloud version



Scalable architecture

Purchasing or renting

Customization and personalization

Proctored exams

Data security

Software packages optimized for different types of organizations

Additional software development available on-demand

Integration with other systems

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THANK YOU FOR YOUR ATTENTION

Contact us by e-mail at **info@youtestme.com**

www.youtestme.com