

2020

# YouTestMe

Pricing Questionnaire

## 1 Introduction

This document contains a set of questions intended to gather initial information necessary for determining the adequate edition of the YouTestMe GetCertified software, its support package, and corresponding pricing options.

**NOTE:** The answers do not need to be entirely accurate. High-level estimates and approximations are usually sufficient for our team to determine the appropriate packages and plans.

## 2 Questionnaire

**NOTE:** Try answering as many of the following questions, since the answers would provide us with the information necessary for determining the best solution for you.

1. Are you looking for a solution that will be hosted on your premises or a cloud server?
2. What is the expected average number of active users<sup>1</sup> per month?
3. What is the expected maximum number of concurrent users<sup>2</sup>?
4. What is the monthly volume of test attempts that you anticipate?
5. Will you perform testing throughout the whole year or during specific periods/months?

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<sup>1</sup> An active user represents any user that accessed YouTestMe GetCertified at least once during one month.

<sup>2</sup> Concurrent users represent users that are accessing the application at the same time. For example, users that are taking a test at the same time.

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6. What is the average test duration and the average number of questions per test?
  
  
  
  
  
  
  
  
  
  
7. Do the questions contain multimedia?  
Yes  
No
  
  
  
  
  
  
  
  
  
  
8. What is the expected response time in case you need to contact the YouTestMe Support Team (e.g., immediate response, a response time of up to 8 hours, a response time of up to 24 hours)?
  
  
  
  
  
  
  
  
  
  
9. In which time zones will the testing be conducted?
  
  
  
  
  
  
  
  
  
  
10. Are you looking for proctoring services? If yes, are you looking for automated or live proctoring?
  
  
  
  
  
  
  
  
  
  
11. Are you looking for a solution that would be integrated with any of the existing systems that you may already use, or adjusted to work with any particular single sign-on mechanism?