# **YouTestMe**

Accessibility Conformance Report Revised Section 508 Edition (Based on VPAT<sup>®</sup> Version 2.4Rev)





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#### **1** Product and Evaluation Methods Used

Name of Product	YouTestMe GetCertified
Version	11
Product Description	YouTestMe GetCertified is software for secure and remote online knowledge examination, training, and certification with optional proctoring services for monitoring testing sessions. It allows for managing users and questions (items), and automating the processes of test creation, proctoring, grading, and reporting.
Evaluation Methods Used	Manual Tests: JAWS 2019, NVDA, Tested on Windows and Mac. Manual testing with a keyboard.

#### 2 Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
	Level A (Yes)
Web Content Accessibility Guidelines 2.0	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

#### 3 Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.



#### 4 WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibilitysupported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

#### 4.1 Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Attributes from the passthrough library are added to all components in the YouTestMe GetCertified product. All images, charts, graphs, form image buttons, and image map hot spots have appropriate, concise alternative text. This is recognized and read by assistive technology software.
<ul> <li>1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Not Applicable	All linked videos in the YouTestMe GetCertified product have transcripts (closed captions). There are no silent videos or audio tracks.
<ul> <li>1.2.2 Captions (Prerecorded) (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Not Applicable	All linked videos in the YouTestMe GetCertified product have transcripts (closed captions).
<b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b> (Level A)	Web: Partially Supports Electronic Docs: Supports	All linked videos in the YouTestMe GetCertified product have transcripts (closed captions).



Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports Authoring Tool: Not Applicable	
<ul> <li>1.3.1 Info and Relationships (Level A)</li> <li>Also applies to: Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	<ul> <li>The YouTestMe GetCertified product conveys information, structure, and element relationship through several means:</li> <li>Form fields contain label tags</li> <li>Icons/images contain descriptions</li> <li>Components have title attributes</li> <li>Navigation through elements is programmatically determined</li> </ul>
<ul> <li>1.3.2 Meaningful Sequence (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	The page element navigation order in the YouTestMe GetCertified product is logical and intuitive. Using the Tab key, the focus order aligns with the reading order. It has been tested using two assistive technology programs – JAWS and NVDA.
<ul> <li>1.3.3 Sensory Characteristics (Level A)</li> <li>Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Supports	YouTestMe GetCertified product has no components that rely solely on visual clues to convey meaning. Every visual element has a corresponding hint or description recognized by assistive technology.
<ul> <li>1.4.1 Use of Color (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	The YouTestMe GetCertified product does not contain any elements that convey information relying solely on color, although it is featured as an added element. For example, if the test name field is not filled in, a red notification alert appears. The



Criteria	Conformance Level	Remarks and Explanations
		notification is read by the screen reader to indicate the obligatory nature.
<ul> <li>1.4.2 Audio Control (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	
<ul> <li>2.1.1 Keyboard (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Supports	The YouTestMe GetCertified product has been tested with only the keyboard and confirmed that all elements are accessible.
<ul> <li>2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	The accessibility requirement improvements have been tested using the keyboard only, with shortcuts provided in the screen reader instructions – mainly tab, shift+tab, ctrl+alt+arrows, arrow keys, and space/enter. It has been confirmed that all elements are accessible. The tab navigation index is presented in a logical order.
<ul> <li>2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Partially Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Not Applicable	<ul> <li>If the user is inactive for 180 minutes, they will receive a warning message that the 'times-out' is about to expire.</li> <li>Two outcomes are possible:</li> <li>Extending session timeout - The user has performed any action that causes</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
		<ul> <li>processing on the server, e.g., pressing a button</li> <li>Automatic logout - The student did not perform any action in the system after the displayed warning</li> </ul>
<ul> <li>2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	The YouTestMe GetCertified product does not involve automatically blinking, moving, or animating content.
<ul> <li>2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Supports	The YouTestMe GetCertified product does not contain flashing content.
<ul> <li>2.4.1 Bypass Blocks (Level A) <ul> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul>	Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable	There is a Skip navigation button to skip repetitive page elements, such as the left side menu. It is hidden and activated by the tab index. To use it, press Enter.
<ul> <li>2.4.2 Page Titled (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not supported Electronic Docs: Not supported Software: Not supported Authoring Tool: Not Applicable	There is only one header in the YouTestMe GetCertified product, and all pages contain it.



Criteria	Conformance Level	Remarks and Explanations
<ul> <li>2.4.3 Focus Order (Level A)</li> <li>Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	The YouTestMe GetCertified product utilizes a logical tab order throughout our interactive elements. All elements that should receive focus have been verified. Testing of this is done with our keyboard testing.
<ul> <li>2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	The purpose of each link can be determined from the link text alone or from the link text and its context (e.g., surrounding paragraph, list item, table cell, or table headers.
<ul> <li>3.1.1 Language of Page (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	The default language of the YouTestMe GetCertified product is identified using the lang attribute.
<ul> <li>3.2.1 On Focus (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	The page components within the YouTestMe GetCertified product are focused in a meaningful order. For example, if a new dialogue appears, the focus immediately shifts to it. Testing of this is done with our keyboard testing.
<ul> <li>3.2.2 On Input (Level A)</li> <li>Also applies to: Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Partially Supports Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: Supports	The calendar component is fully accessible by mouse only. When using a keyboard, data input can be done directly in the input field but not through the calendar itself. All other elements are accessible by a keyboard.
3.3.1 Error Identification (Level A) Also applies to:	Web: Supports	If an error occurs, an automatic message appears. The message is recognized and read by the screen





Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	reader. The Submit button is not disabled anywhere.
<ul> <li>3.3.2 Labels or Instructions (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports Electronic Docs: Not applicable Software: Partially Supports Authoring Tool: Not applicable	All input fields within the YouTestMe GetCertified product have placeholders and templates - most input fields have clear labels, and those that don't contain placeholders.
<ul> <li>4.1.1 Parsing (Level A)</li> <li>Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	The YouTestMe GetCertified product uses semantically correct HTML for all elements. This includes unique IDs and nesting elements appropriately. This criterion was tested with inspect element and WAVE tool.
<ul> <li>4.1.2 Name, Role, Value (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Not applicable Software: Supports Authoring Tool: Not applicable	The YouTestMe GetCertified product primarily uses standard HTML elements. Any custom elements implemented utilize the appropriate name, role, value, and WAI-ARIA tags to assist assistive technologies.



## 4.2 Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Not applicable	
Also applies to:	Electronic Docs: Not	
Revised Section 508	applicable	
<ul> <li>501 (Web)(Software)</li> </ul>	Software: Not applicable	
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool: Not	
602.3 (Support Docs)	applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Supports	
Also applies to:	Electronic Docs: Not	
Revised Section 508	applicable	Audio descriptions are integral to all videos in the
<ul> <li>501 (Web)(Software)</li> </ul>	Software: Supports	YouTestMe GetCertified product.
• 504.2 (Authoring Tool)	Authoring Tool: Not	
602.3 (Support Docs)	Applicable	
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:	Web: Supports	
Revised Section 508	Electronic Docs: Supports	The contrast ratio can be configured in the Theme
• 501 (Web)(Software)	Software: Supports	and customization section according to the user's
• 504.2 (Authoring Tool)	Authoring Tool: Supports	needs.
602.3 (Support Docs)		
1.4.4 Resize text (Level AA)		
Also applies to:	Web: Supports	
Revised Section 508	Electronic Docs: Supports	In the theme section, users can scale the content
• 501 (Web)(Software)	Software: Supports Authoring Tool: Not	up to 200%. This does not affect page elements functioning properly.
• 504.2 (Authoring Tool)	Applicable	
• 602.3 (Support Docs)	Аррісавіе	
1.4.5 Images of Text (Level AA)	Web: Partially Supports	
	Electronic Docs: Supports	
Revised Section 508	Software: Partially	The YouTestMe GetCertified product uses text and
• 501 (Web)(Software)	Supports	not images of text. The exceptions are logos and
• 504.2 (Authoring Tool)	Authoring Tool: Not	brand images.
• 602.3 (Support Docs)	Applicable	



Criteria	Conformance Level	Remarks and Explanations
<ul> <li>2.4.5 Multiple Ways (Level AA)</li> <li>Also applies to: Revised Section 508 <ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul>	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	The YouTestMe GetCertified product has a home page button within each page that performs direct redirection. Widgets on the home page represent the site map and redirect the user to the desired page.
<ul> <li>2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Headings and Labels are designed to be as descriptive and understandable.
<ul> <li>2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	All keyboard-focusable elements have an outline while in focus.
<ul> <li>3.1.2 Language of Parts (Level AA)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	
<ul> <li>3.2.3 Consistent Navigation (Level AA)         Also applies to: Revised Section 508         501 (Web)(Software) – Does not apply to non-web software     </li> </ul>	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Navigational elements in the application are fully consistent. i.e., in the same location on every page.



Criteria	Conformance Level	Remarks and Explanations
<ul> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
3.2.4 Consistent Identification (Level AA)		
<ul> <li>Also applies to: Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	All repeated elements provide consistent function and information. Depending on the context, the alternative text provides a description.
<ul> <li>3.3.3 Error Suggestion (Level AA)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Not applicable	W The YouTestMe GetCertified product provides error messages to the user and suggestions when necessary.
<ul> <li>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Not applicable Software: Supports Authoring Tool: Not applicable	



## 4.3 Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Does Not support	Web:
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not applicable	Web:
1.2.8 Media Alternative (Prerecorded) Revised Section 508 – Does not apply	Web: Supports	Web:
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Web: Not applicable	Web:
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web: Partially Supports	Web:
1.4.7 Low or No Background Audio Revised Section 508 – Does not apply	Web: Supports	Web:
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web:
1.4.9 Images of Text (No Exception) Revised Section 508 – Does not apply	Web: Supports	Web:
2.1.3 Keyboard (No Exception) Revised Section 508 – Does not apply	Web: Supports	Web:
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web:
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:



Criteria	Conformance Level	Remarks and Explanations
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Just some pages contain Header title
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web:
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web:
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Text in the application is adjusted for lower secondary education level people
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web:
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web:
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web:
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:



# 5 Revised Section 508 Report

## 5.1 <u>Functional Performance Criteria</u> (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	According to our estimates, it leans
302.2 With Limited Vision	Supports	more towards support than partially
302.3 Without Perception of Color	Supports	supported. But given that the
302.4 Without Hearing	Supports	development was based on a custom-
302.5 With Limited Hearing	Supports	made specification from a large US
302.6 Without Speech	Supports	Government Agency and that we used
302.7 With Limited Manipulation	Supports	it as a success criterion, it may not
302.8 With Limited Reach and Strength	Supports	overlap with all the criteria in this
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	area.

#### 5.2 <u>Hardware</u>

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	YTM product includes only software
402.2.2 Transactional Outputs	Not Applicable	YTM product includes only software
402.2.3 Speech Delivery Type and Coordination	Not Applicable	YTM product includes only software
402.2.4 User Control	Not Applicable	YTM product includes only software
402.2.5 Braille Instructions	Not Applicable	YTM product includes only software
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	YTM product includes only software
402.3.2 Non-private Listening	Not Applicable	YTM product includes only software
402.4 Characters on Display Screens	Not Applicable	YTM product includes only software
402.5 Characters on Variable Message Signs	Not Applicable	YTM product includes only software
403 Biometrics	Heading cell – no response required	Heading cell – no response required





Criteria	Conformance Level	Remarks and Explanations
403.1 General	Not Applicable	YTM product includes only software
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	YTM product includes only software
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	YTM product includes only software
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	YTM product includes only software
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	YTM product includes only software
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	YTM product includes only software
407.3.2 Alphabetic Keys	Not Applicable	YTM product includes only software
407.3.3 Numeric Keys	Not Applicable	YTM product includes only software
407.4 Key Repeat	Not Applicable	YTM product includes only software
407.5 Timed Response	Not Applicable	YTM product includes only software
407.6 Operation	Not Applicable	YTM product includes only software
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	YTM product includes only software
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	YTM product includes only software
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	YTM product includes only software
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	YTM product includes only software
407.8.2 Side Reach	Not Applicable	YTM product includes only software
407.8.2.1 Unobstructed Side Reach	Not Applicable	YTM product includes only software
407.8.2.2 Obstructed Side Reach	Not Applicable	YTM product includes only software
407.8.3 Forward Reach	Not Applicable	YTM product includes only software
407.8.3.1 Unobstructed Forward Reach	Not Applicable	YTM product includes only software
407.8.3.2 Obstructed Forward Reach	Not Applicable	YTM product includes only software
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	YTM product includes only software





Criteria	Conformance Level	Remarks and Explanations
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	YTM product includes only software
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	YTM product includes only software
408.3 Flashing	Not Applicable	YTM product includes only software
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	YTM product includes only software
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	YTM product includes only software
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	YTM product includes only software
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	YTM product includes only software
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	YTM product includes only software
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	YTM product includes only software
412.3.2 Wireline Handsets	Not Applicable	YTM product includes only software
412.4 Digital Encoding of Speech	Not Applicable	YTM product includes only software
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	YTM product includes only software
412.7 Video Communication	Not Applicable	YTM product includes only software
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	YTM product includes only software
412.8.2 Voice and Hearing Carry Over	Not Applicable	YTM product includes only software
412.8.3 Signal Compatibility	Not Applicable	YTM product includes only software
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	YTM product includes only software
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	YTM product includes only software
413.1.2 Passthrough of Closed Caption Data	Not Applicable	YTM product includes only software



Criteria	Conformance Level	Remarks and Explanations
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	YTM product includes only software
414.1.2 Other ICT	Not Applicable	YTM product includes only software
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	YTM product includes only software
415.1.2 Audio Description Controls	Not Applicable	YTM product includes only software

## 5.3 <u>Software</u>

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Does not support	
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	
502.3.2 Modification of Object Information	Supports	
502.3.3 Row, Column, and Headers	Supports	
502.3.4 Values	Supports	
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Supports	
502.3.7 Hierarchical Relationships	Supports	
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Supports	
502.3.11 Actions on Objects	Supports	
502.3.12 Focus Cursor	Supports	
502.3.13 Modification of Focus Cursor	Does not support	
502.3.14 Event Notification	Supports	
502.4 Platform Accessibility Features	Partially supports	An application doesn't contain audio- only media



Criteria	Conformance Level	Remarks and Explanations
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially supports	Color, contrast, and font size settings implemented
503.3 Alternative User Interfaces	Does not support	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supports	
503.4.2 Audio Description Controls	Partially supports	Supports volume, caption off/on (eng), youtube player only used
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Does not support	The authoring tool doesn't include converting formats from one to another
504.2.2 PDF Export	Does not support	We processed the PDF documentation according to a custom-made specification from a large US Government Agency so we cannot guarantee compliance with this standard.
504.3 Prompts	Supports	
504.4 Templates	Supports	

## 5.4 Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially supports	This criterion is not included in chapter 4 since the hardware is not part of the YouTestMe product
602.3 Electronic Support Documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section



Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Does not support	YouTestMe support packages include communication with customer administrators; not all end users who use the platform

## 6 Legal Disclaimer

All requirements of the 508 project were implemented according to a custom-made specification from a large US Government Agency. YouTestMe fulfilled this document according to the parallels with the approved specification. Please note that these are our interpretations and not guarantees.