



YouTestMe

Hosting Options

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1 Introduction

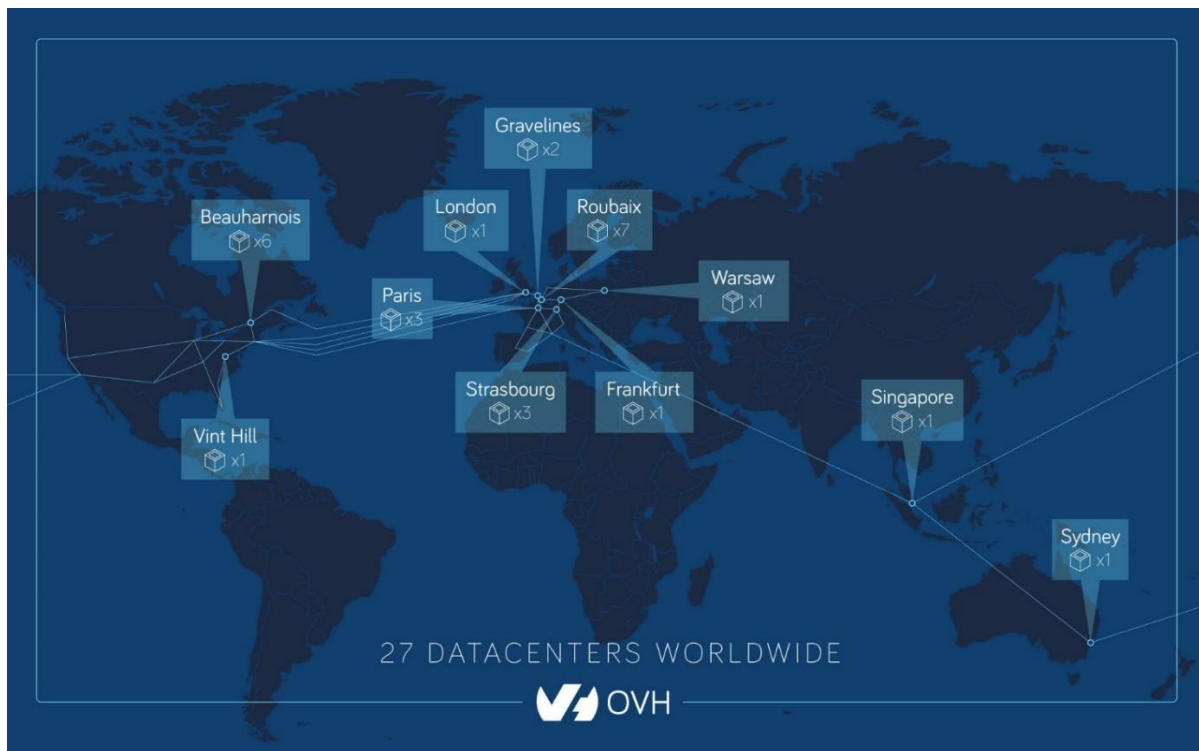
This document provides an overview of YouTestMe hosting services.

All information in the document is related to OVH - YouTestMe main hosting provider.

2 Hosting providers

2.1 OVH

- [OVH](#) is YouTestMe main hosting provider.
- OVH guarantees that your Private Cloud complies with the following [certifications](#):
 - ISO/IEC 27001:2013,
 - SOC 1 Type II (SSAE 16 and ISAE 3401),
 - SOC 2 Type II,
 - PCI DSS level 1.
- OVH offers [numerous data centers worldwide](#).



Map of OVH datacenters

2.2 Other hosting providers

- YouTestMe can be deployed to any datacenter.
- More information about other hosting providers of your preference can be provided on demand.
- Popular alternatives to OVH are Microsoft Azure and Amazon Web Services.

3 Hosting services

3.1 Included as part of the SaaS offering

3.1.1 Dedicated virtual environment

- Independent virtual machines are hosting multiple customers on the same physical server
- Each virtual machine has all the necessary computation memory and storage
- Default hosting option of YouTestMe
- Included in the price of all SaaS options
- Servers are located in Canada or Europe

	STANDARD	ENTERPRISE
DB space (GB)	100	500
Number of customers on the same server	6	2
Number of physical servers hosting the app	1	2

3.1.2 System migration to another server

- The assistance with migrating the system to another server is free of charge
- If a different server is required as part of YouTestMe hosting, that is charged additionally

3.2 Additionally charged

3.2.1 Dedicated physical environment

- Only one customer's virtual machine is hosted on the entire physical server
- Requires more time than the standard deployment (since it involves purchasing a new server)
- Can be requested on-demand
- Additionally charged

	STANDARD	ENTERPRISE
DB space (GB)	1000	1000
Number of customers on the same server	1	1
Number of physical servers hosting the app	1	2

3.2.2 Server location

- Requesting specific server location not supported by servers rented by YouTestMe at that time
- Can be requested on-demand
- Additionally charged

NOTE: If YouTestMe deems that purchasing servers in a particular location can be included as part of the standard expansion of YouTestMe hosting services, requesting a specific server location may be free of charge.

3.2.3 Changing servers

- Requesting a new server location as part of YouTestMe hosting
- Can be requested on-demand
- Additionally charged
- All the costs are related to renting new servers
- Migrating the system is free of charge

3.2.4 Additional storage space

- Customers are notified if/when they are close to running out of storage space
- Additionally charged

	MONTHLY PRICE
Additional 100 GB (USD)	80.00
Additional 1000 GB (USD)	500.00

4 Security hardening

Listed below are the security measures applied to the systems hosted on YouTestMe servers:

1. Hardware firewall CISCO ASA5505 is installed on our dedicated server
2. The following security strengthening is performed on every deployed Virtual Machine:
 - a. Antivirus software is installed, and the weekly scan is scheduled
 - b. SELinux security feature is enabled
 - c. Firewall-cmd is installed and configured
 - d. A proxy-based ssh connection is enforced (authentication-based connection)
 - e. Intrusion detection software is installed, and real-time traffic monitoring is enabled
3. Backup strategy:
 - a. Regular database backup is applied once a day
 - b. The Virtual Machine is backed up every two weeks
 - c. Standby site is activated (Backup Virtual Machine)

5 Maintenance

All of the maintenance is conducted by the system itself and the YouTestMe Support Team.